



Judiciary & Public Safety Committee

Committee Meeting

60 Central Ave.
Cortland, NY 13045
<https://www.cortlandcountyny.gov>

~ Minutes ~

Thursday, May 8, 2025

9:00 AM

Room 302

CALL TO ORDER

The meeting was called to order at 9:00 AM by Committee Chair Sandra Price

Attendee Name	Organization	Title	Status	Arrived
Douglas Bentley	Cortland County	Committee Member	Excused	
Cathy Bischoff	Cortland County	Committee Member	Present	
Mitchel Eccleston	Cortland County	Committee Member	Present	
Christopher Newell	Cortland County	Committee Member	Present	
Jason Prentice	Cortland County	Committee Member	Present	
Eugene Waldbauer	Cortland County	Committee Vice-Chair	Present	
Sandra Price	Cortland County	Committee Chair	Present	
Kevin Fitch	Cortland County	Chair of the Legislature	Present	
Savannah Hempstead	Cortland County	Clerkof the Legislature	Present	
Patrick Perfetti	Cortland County	District Attorney	Present	
Michael Cardinale	Cortland County	Assigned Counsel Plan Administrator	Present	
Morgan Spaulding	Cortland County	Grants Administrator	Present	
Courtney Metcalf	Cortland County	Dep. Director of Emergency Response & Comm.	Present	
Nicole Albro	Cortland County	Probation Director	Present	
Scott Roman	Cortland County	Director of Emergency Response and Communications	Present	
Denise Bushnell	Cortland County	Coroner	Present	
Mark Helms	Cortland County	Sheriff	Present	
Chad Burhans	Cortland County	Undersheriff	Present	
William McGovern	Cortland County	Legislator	Present	
David Butler	Cortland County	TLC	Present	
Laurie Leonard	Cortland	Personnel Officer	Present	

	County			
Pamela Abbott	Cortland County	Deputy Personnel Officer	Present	
Trish Hansen	Cortland County	TLC	Present	
Kevin Jones	Cortland County	Public Defender	Present	
Reed Cleland	Cortland County	Legislator	Present	
Ashley Millard	Cortland County	Deputy Clerk of the Legislature	Remote	
Nicole Compton	Cortland County	Executive Assistant	Remote	
Don Chu	Cortland	Resident	Present	
Kevin Whitney	Cortlandville	Fire Commissioner	Present	

MINUTES

- Judiciary & Public Safety Committee - Committee Meeting - Apr 10, 2025 9:00 AM

RESULT:	APPROVED
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RESOLUTIONS

AGENDA ITEM NO. 1 – Authorize Purchase Contract - RapidSOS Expansion - Emergency Response & Communications

RESULT:	APPROVED [UNANIMOUS]
	Next: 5/22/2025 6:00 PM
MOVER:	Christopher Newell, Committee Member
SECONDER:	Eugene Waldbauer, Committee Vice-Chair
AYES:	Bischoff, Eccleston, Newell, Prentice, Waldbauer, Price
EXCUSED:	Douglas Bentley

ON MOTION OF PRICE

RESOLUTION NO.

Authorize Purchase Contract - RapidSOS Expansion - Emergency Response & Communications

WHEREAS, Cortland County's Department of Emergency Response & Communications previously purchased next generation 911 software for its 911 facility at 22 West Court Street from Frontier Communications for the ability to receive RapidSOS information from cellular devices; AND

WHEREAS, Cortland County's Department of Emergency Response & Communications is seeking to increase our services and resources from RapidSOS and grant funding is available to fully fund this project for the term of the proposed contract; AND

WHEREAS, RapidSOS has returned a proposal for \$33,199.99 per year starting in 2025, five (5) year contract total of \$165,999.95, and the Department has funding available in account A30205.54048.NG911 for the 2025 budget year; NOW THEREFORE BE IT

RESOLVED, that the County Administrator and/or Chair of the Legislature, upon approval of the County Attorney or designee, is authorized to execute a purchase order and contract agreement with Rapid SOS, 3 Park Avenue, Floor 22, New York, New York 10016 for \$33,199.99 per year for a five (5) year term.

AGENDA ITEM NO. 2 – Accept Next Generation 911 Grant Award - Department of Emergency Response & Communications

RESULT:	APPROVED [UNANIMOUS]
	Next: 5/22/2025 6:00 PM
MOVER:	Jason Prentice, Committee Member
SECONDER:	Christopher Newell, Committee Member
AYES:	Bischoff, Eccleston, Newell, Prentice, Waldbauer, Price
EXCUSED:	Douglas Bentley

ON MOTION OF PRICE

RESOLUTION NO.

Accept Next Generation 911 Grant Award - Department of Emergency Response & Communications

WHEREAS, the New York State Department of Homeland Security and Emergency Services (NYS DHSES) has awarded the Cortland County Department of Emergency Response and Communications a Next Generation 911 Grant (NG911) grant for FY2025 in the amount of \$1,266,796, resulting in no new county costs, in support of Next Generation 911 operations; AND

WHEREAS the grant performance period for the Next Generation 911 grant is August 1, 2025 to July 31, 2030; NOW THEREFORE BE IT

RESOLVED, that Cortland County Department of Emergency Response and Communications is hereby directed to expend the grant funds according to the stated grant guidance; AND BE IT FURTHER

RESOLVED, that the 2025 budget is amended as follows:

	Current	Change	Revised
INCREASE REVENUE BUDGET:			
A302043.43306.NG911 DHSES Grant	\$0	\$0	\$1,266,796
INCREASE EXPENDITURE BUDGET:			
A30205.54048.NG911 Dept Specific Equipment	\$0	\$0	\$1,266,796

; AND BE IT FURTHER

RESOLVED, that the County Administrator and/or Chair of the Legislature, upon review and approval by the County Attorney or designee and subject to appropriation of funding, be and hereby is authorized to sign the grant contract with the New York State Department of Homeland Security and Emergency Services at an amount not to exceed \$1,266,796; AND BE IT FURTHER

RESOLVED, the Director of Finance shall carryover all unused grant funds to the subsequent year(s) budget covered by the grant, per the approved grant agreement.

AGENDA ITEM NO. 3 – Authorize 2026 - 2029 Cortland County Sheriff and the County Police Association of Cortland (CPAC) Contract

RESULT:	APPROVED [UNANIMOUS]
	Next: 5/22/2025 6:00 PM
MOVER:	Cathy Bischoff, Committee Member
SECONDER:	Mitchel Eccleston, Committee Member
AYES:	Bischoff, Eccleston, Newell, Prentice, Waldbauer, Price
EXCUSED:	Douglas Bentley

ON MOTION OF NAUSEEF

RESOLUTION NO.

Authorize 2026 - 2029 Cortland County Sheriff and the County Police Association of Cortland (CPAC) Contract

WHEREAS, the County of Cortland/Cortland County Sheriff and the County Police Association of Cortland (CPAC) negotiating committees have met to negotiate a new contract; AND

WHEREAS, the negotiating committees have agreed on a new contract; AND

WHEREAS, CPAC ratified the contract on April 28, 2025; NOW THEREFORE BE IT

RESOLVED, that the Cortland County Legislature hereby approves the Agreement by and between the County of Cortland/Cortland County Sheriff and the County Police Association of Cortland, for the time period of January 1, 2026 to December 31, 2029.

DISCUSSION ITEMS

1. EMS/Ambulance Services

RESULT:	COMPLETED
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MONTHLY REPORTS

1. Department of Emergency Response & Communications Monthly Report

RESULT:	COMPLETED
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2. Probation Monthly Report

RESULT:	COMPLETED
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3. Assigned Counsel Monthly Report

RESULT:	COMPLETED
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4. Public Defender Monthly Report

RESULT:	COMPLETED
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5. Coroner Monthly Report

RESULT:	COMPLETED
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Executive Session

It was MOVED by Mr. Newell, Seconded by Mr. Prentice, and unanimously approved by voice vote of members present, to enter into an executive session to discuss the collective negotiations pursuant to article fourteen of the civil service law, with Laurie Leonard, Pamela Abbott, Savannah Hempstead, Mark Helms and Chad Burhans permitted to stay in the room. MOTION CARRIED.

An executive session was held from 9:28 a.m. to 9:42 a.m., at which time on motion of Mr. Newell, Seconded by Mr. Prentice, it was unanimously approved by voice vote to exit executive session.

ADJOURNMENT

The meeting was closed at 9:44 AM



Judiciary & Public Safety Committee

Committee Meeting

60 Central Ave.
Cortland, NY 13045
<https://www.cortlandcountyny.gov>

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~ Minutes ~

Thursday, April 10, 2025

9:00 AM

Room 302

CALL TO ORDER

The meeting was called to order at 9:00 AM by Committee Chair Sandra Price

Attendee Name	Organization	Title	Status	Arrived
Douglas Bentley	Cortland County	Committee Member	Present	
Cathy Bischoff	Cortland County	Committee Member	Present	
Mitchel Eccleston	Cortland County	Committee Member	Present	
Christopher Newell	Cortland County	Committee Member	Present	
Jason Prentice	Cortland County	Committee Member	Present	
Eugene Waldbauer	Cortland County	Committee Vice-Chair	Present	
Sandra Price	Cortland County	Committee Chair	Present	
Savannah Hempstead	Cortland County	Clerkof the Legislature	Present	
Rob Corpora	Cortland County	County Administrator	Present	
Nicole Albro	Cortland County	Probation Director	Present	
Courtney Metcalf	Cortland County	Dep. Director of Emergency Response & Comm.	Present	
Scott Roman	Cortland County	Director of Emergency Response and Communications	Present	
Denise Bushnell	Cortland County	Coroner	Present	
Michael Cardinale	Cortland County	Assigned Counsel Plan Administrator	Present	
Andrea Herzog	Cortland County	Director of Finance	Present	
Morgan Spaulding	Cortland County	Grants Administrator	Present	
William McGovern	Cortland County	Legislator	Present	
David Butler	Cortland County	TLC	Present	
Trish Hansen	Cortland County	TLC	Present	
Patrick Perfetti	Cortland County	District Attorney	Present	
Ronald J. Van	Cortland	Legislator	Present	

Minutes Acceptance: Minutes of Apr 10, 2025 9:00 AM (MINUTES)

Dee	County			
Mark Helms	Cortland County	Sheriff	Late	9:08 AM
Chad Burhans	Cortland County	Undersheriff	Late	9:08 AM
John Tillotson	Cortland	Resident	Late	9:12 AM
Kim Cameron	Cortland	Resident	Late	9:19 AM
Paul Heider	Cortland County	Legislator	Late	9:51 AM
Kevin Fitch	Cortland County	Chair of the Legislature	Remote	
Ashley Millard	Cortland County	Deputy Clerk of the Legislature	Remote	
Nicole Compton	Cortland County	Executive Assistant	Remote	
Don Chu	Cortland	Resident	Remote	
Julie Parker	Cortland County	Probation Supervisor	Present	

MINUTES

- Judiciary & Public Safety Committee - Committee Meeting - Mar 13, 2025 9:00 AM

RESULT: APPROVED

RESOLUTIONS

AGENDA ITEM NO. 1 – Authorization to Create Law Enforcement Reserve and Appropriate Funding

Ms. Bischoff MADE A MOTION TO AMEND the resolution to change the name and use of the reserve to Law Enforcement Reserve, Mr. Waldbauer SECONDED THE MOTION; and upon unanimous voice vote of members present; MOTION CARRIED; Mr. Eccleston was AWAY from the room for the vote.

RESULT: APPROVED [6 TO 0]

Next: 4/15/2025 9:00 AM

MOVER: Christopher Newell, Committee Member

SECONDER: Eugene Waldbauer, Committee Vice-Chair

AYES: Bentley, Bischoff, Newell, Prentice, Waldbauer, Price

AWAY: Mitchel Eccleston

ON MOTION OF PRICE

RESOLUTION NO.

Authorization to Create Law Enforcement Reserve and Appropriate Funding

WHEREAS, a Traffic Diversion Program was created in 2020; AND

WHEREAS, in 2023, the program was discontinued; AND

WHEREAS, after paying the respective municipal partners, \$183,842.41 in funding remains in the bank account; AND

WHEREAS, it is the recommendation of the Judiciary & Public Safety Committee to move these funds into a reserve account for one time purchases which are law enforcement related; AND

WHEREAS, the District Attorney has requested the use of these funds to purchase five (5) laptops for District Attorneys at a cost not to exceed \$10,000, NOW THEREFORE BE IT

RESOLVED, that the Cortland County Legislature be and hereby establishes a Law Enforcement Reserve (Account No. A.386300.DATDP): AND BE IT FURTHER

RESOLVED, that the Director of Finance is hereby directed to deposit the remaining \$183,842.41 of funding from the Traffic Diversion Program into the Law Enforcement Reserve (Account No. A.386300.DATDP); AND BE IT FURTHER

RESOLVED, that approved allocations from this reserve must be for one time purchases that are law enforcement related; AND BE IT FURTHER

RESOLVED, that all approvals for use of the Law Enforcement Reserve (Account No. A.386300.DATDP) must be approved by the Judiciary & Public Safety Committee, or any subsequent name of the committee as it may be amended, and the Cortland County Legislature; AND BE IT FURTHER

RESOLVED, the District Attorney be and hereby is authorized to purchase five (5) laptops at a cost not to exceed \$10,000 using Law Enforcement Reserve monies; AND BE IT FURTHER

RESOLVED, the 2025 General Fund budget be amended as follows:

INCREASE:

A11655.52060	Computer Equipment	\$10,000
A.351100	Appropriated Reserves	\$10,000

MONTHLY REPORTS

1. Public Defender Monthly Report

RESULT:	COMPLETED
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2. Assigned Counsel Monthly Report

RESULT:	COMPLETED
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3. District Attorney Monthly Report

RESULT:	COMPLETED
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4. Probation Monthly Report

RESULT:	COMPLETED
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5. Coroners Monthly Report

RESULT:	COMPLETED
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6. Department of Emergency Response & Communications Monthly Report

RESULT:	COMPLETED
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DISCUSSION ITEMS

1. Committee Update on the Cortland County Jail

RESULT:	COMPLETED
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2. BLS Fly Car/Certificate of Need

RESULT:	COMPLETED
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ADJOURNMENT

The meeting was closed at 10:01 AM

ON MOTION OF SANDRA PRICE, COMMITTEE CHAIR**AGENDA ITEM NO. 1****Authorize Purchase Contract - RapidSOS Expansion - Emergency Response & Communications**

WHEREAS, Cortland County's Department of Emergency Response & Communications previously purchased next generation 911 software for its 911 facility at 22 West Court Street from Frontier Communications for the ability to receive RapidSOS information from cellular devices; AND

WHEREAS, Cortland County's Department of Emergency Response & Communications is seeking to increase our services and resources from RapidSOS and grant funding is available to fully fund this project for the term of the proposed contract; AND

WHEREAS, RapidSOS has returned a proposal for \$33,199.99 per year starting in 2025, five (5) year contract total of \$165,999.95, and the Department has funding available in account A30205.54048.NG911 for the 2025 budget year; NOW THEREFORE BE IT

RESOLVED, that the County Administrator and/or Chair of the Legislature, upon approval of the County Attorney or designee, is authorized to execute a purchase order and contract agreement with Rapid SOS, 3 Park Avenue, Floor 22, New York, New York 10016 for \$33,199.99 per year for a five (5) year term.

RapidSOS Paid Modules Budgetary Quote

RapidSOS Contact Information 3 Park Ave Floor 22 New York, NY 10016 Regional Manager Name: Chris Halliday Regional Manager Title: Associate Regional Manager Regional Manager Email: challiday@rapidsos.com Regional Manager Phone: (315) 632-5359	Customer Contact Information Agency Name: Cortland County Agency Address: 22 West Court Street, Cortland, New York 13045, United States Agency Contact 1: Scott Roman Director sroman@cortlandcountyny.gov 607-423-4441
Quote Reference Number: Q-02030 Quote Created: April 17, 2025 Quote Expires: May 17, 2025	

Product	Annual License Price	License Count	Term	% Discount	Total Cost
GIS - RapidSOS hosted	\$14,400.00	4	Year 1 (12 months)	40.6	\$8,553.38
GIS - RapidSOS hosted	\$14,400.00	4	Year 2 (12 months)	40.6	\$8,553.38
GIS - RapidSOS hosted	\$14,400.00	4	Year 3 (12 months)	40.6	\$8,553.38
GIS - RapidSOS hosted	\$14,400.00	4	Year 4 (12 months)	40.6	\$8,553.38
GIS - RapidSOS hosted	\$14,400.00	4	Year 5 (12 months)	40.6	\$8,553.38

The GIS module incorporates locally authoritative GIS data into RapidSOS UNITE, streamlining workflows and enhancing resilience during outages.

Includes:

- Agency-specific basemap based on locally authoritative GIS data
 - Creation and integration of geocoder based on local GIS data
 - Secure, highly available cloud-based GIS services from GeoComm
- Ability to integrate with NENA EPRC or locally flown aerial imagery

Product	Annual License Price	License Count	Term	% Discount	Total Cost
Intelligent Analyst	\$16,000.00	4	Year 1 (12 months)	40.6	\$9,503.76
Intelligent Analyst	\$16,000.00	4	Year 2 (12 months)	40.6	\$9,503.76
Intelligent Analyst	\$16,000.00	4	Year 3 (12 months)	40.6	\$9,503.76
Intelligent Analyst	\$16,000.00	4	Year 4 (12 months)	40.6	\$9,503.76
Intelligent Analyst	\$16,000.00	4	Year 5 (12 months)	40.6	\$9,503.76
The Intelligent Analyst module leverages RapidSOS UNITE data to provide a holistic view of calls, texts and sensor-based alerts. Includes: - Reporting on 911 call metrics from an agency's CDR data - Additional analytics for texts and admin calls included in CDR data and Digital Alerts - Implementation and configuration for agency's CDR data					

Product	Annual License Price	License Count	Term	% Discount	Total Cost
Alarm Call Automation	\$7,200.00	4	Year 1 (12 months)	40.6	\$4,276.69
Alarm Call Automation	\$7,200.00	4	Year 2 (12 months)	40.6	\$4,276.69
Alarm Call Automation	\$7,200.00	4	Year 3 (12 months)	40.6	\$4,276.69
Alarm Call Automation	\$7,200.00	4	Year 4 (12 months)	40.6	\$4,276.69
Alarm Call Automation	\$7,200.00	4	Year 5 (12 months)	40.6	\$4,276.69
The Non-Emergency Automation module uses AI to answer & process non-emergency requests as Digital Alerts within RapidSOS UNITE. The Alarm Call Automation portion handles traditional 10-digit alarm calls. Includes: - New 10-digit phone line powered by RapidSOS HARMONY - Agency-specific configuration to gather data for ECC alarm protocols - Built-in transfer mechanism to escalate calls to telecommunicators as needed					

Product	Annual License Price	License Count	Term	% Discount	Total Cost
Communicator - Voice, Text and Video Intelligence	\$15,600.00	4	Year 1 (12 months)	40.6	\$9,266.16
Communicator - Voice, Text and Video Intelligence	\$15,600.00	4	Year 2 (12 months)	40.6	\$9,266.16
Communicator - Voice, Text and Video Intelligence	\$15,600.00	4	Year 3 (12 months)	40.6	\$9,266.16
Communicator - Voice, Text and Video Intelligence	\$15,600.00	4	Year 4 (12 months)	40.6	\$9,266.16
Communicator - Voice, Text and Video Intelligence	\$15,600.00	4	Year 5 (12 months)	40.6	\$9,266.16
The Communicator module adds intelligence to enhance the voice, text and video channels within RapidSOS UNITE. Includes: -Language translation for text and chat -Video on-screen transcription with audio translation -Voice call language transcription and translation -Voice call AI summarization and keyword alerting -Text, Voice, Video and Multimedia storage					

Product	Annual License Price	License Count	Term	% Discount	Total Cost
Single Sign On (SSO)	\$2,500.00	1	Year 1 (12 months)	100	\$0.00
Single Sign On (SSO)	\$2,500.00	1	Year 2 (12 months)	100	\$0.00
Single Sign On (SSO)	\$2,500.00	1	Year 3 (12 months)	100	\$0.00
Single Sign On (SSO)	\$2,500.00	1	Year 4 (12 months)	100	\$0.00
Single Sign On (SSO)	\$2,500.00	1	Year 5 (12 months)	100	\$0.00
The Single Sign-On (SSO) module allows Agency and Agency Permitted Users to access RapidSOS UNITE with one login <i>SSO may be offered via third-party services. RapidSOS and its SSO Providers may share and manage account information. By using SSO, Agency and Agency Permitted Users: 1) grant RapidSOS and its SSO Providers the rights to use, copy, store, and modify any user-submitted content, 2) agree to keep their login credentials confidential and notify RapidSOS of any security breaches, 3) can only access SSO through their employing agency and must have authority to create accounts on the agency's behalf</i>					

One-time Services	Per-unit Price	Quantity	% Discount	Total Cost
Alarm Call Automation set-up fee	\$1,500.00	1	0	\$1,500.00
Communicator set-up fee	\$1,500.00	1	0	\$1,500.00
GIS set-up fee	\$2,500.00	1	0	\$2,500.00
Intelligent Analyst set-up fee	\$2,500.00	1	0	\$2,500.00

Total Contract Value:	\$165,999.95
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Comments: Promotional pricing in this budget quote is only valid if agreement is executed by June 30, 2025.

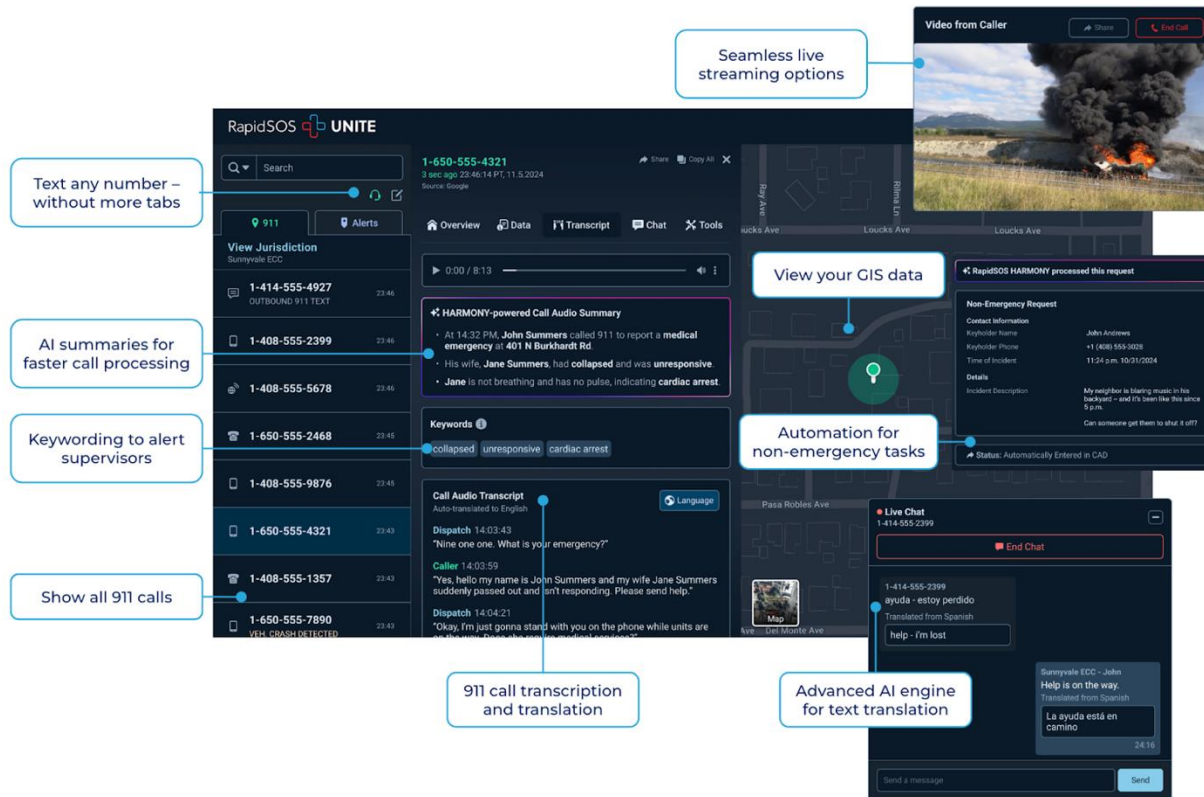
Terms and Conditions

The purchase of RapidSOS Paid Modules may be subject to separate order forms or Terms and Conditions, which will be provided as required following acceptance of this Quote.



All Your Intelligence, One Unified View

Designed to simplify your ECC operations, RapidSOS UNITE consolidates disjointed tools in a single AI-powered screen. Special offer available now!



When your emergency systems and screens aren't united, response becomes fragmented, leaving telecommunicators scrambling to get the complete picture.

RapidSOS UNITE combines human expertise with the most advanced technology — bringing everything together in one seamless view.

This empowers telecommunicators to act with speed and confidence, ensuring they make the right decisions faster when everything is on the line.

- ✓ **Simplify workflows**
 Local intelligence with global data – in one view
- ✓ **Seamlessly communicate**
 Overcome barriers and communicate with who you want and how you want
- ✓ **Reduce workload with AI built with you, for you**
 Practical innovations to combat staffing crisis



For more information and resources, contact RapidSOS today.

Website: www.rapidsos.com | Email: psgsales@rapidsos.com



How UNITE Simplifies ECC Operations



Call Handling

Consolidate all calls and local GIS context **in streamlined call-handling map** with redundant connection to plot mobile calls amid outages



Requests for Service

Reduce workload by **offloading non-emergency call processing** via same workflow connected to **10+ school safety panic button providers**



Analytics

Go beyond call-handling to **show unseen workload to decision-makers**



Communicating

Easier communication by text, video and voice, with **Emergency SOS Live Video, RCS Messaging**, language translation, and **911 call transcription**



Interoperability

Share data with nearby ECCs and out to the field with field-tested solution already used by **1M field responders**



AI Built For You

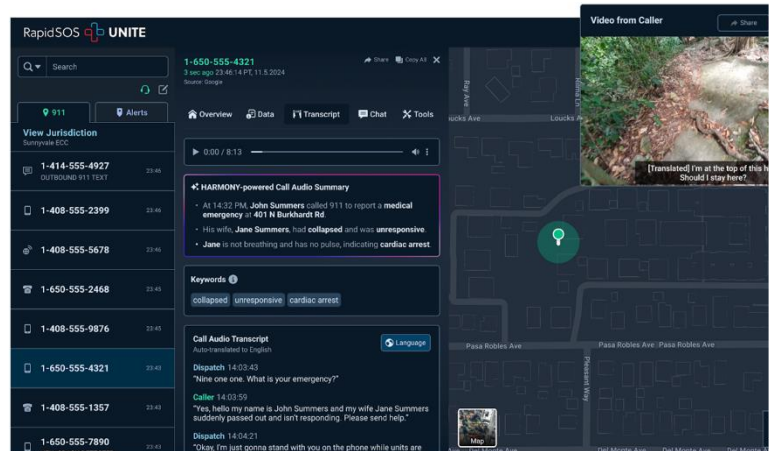
Ease burden on staff with HARMONY through **automation, incident summarization**, and customization, including by **integrating your SOPs**

Spotlight on Advanced Communication Tools

All your voice, video, and text needs now integrated natively within UNITE.

You can have a single screen for:

- Language translation for text and chat
- Video on-screen transcription with voice translation
- Voice call language transcription and translation
- Voice call AI summarization and keyword alerting
- Unlimited configurable text quick responses
- Text, Voice, Video and Multimedia storage

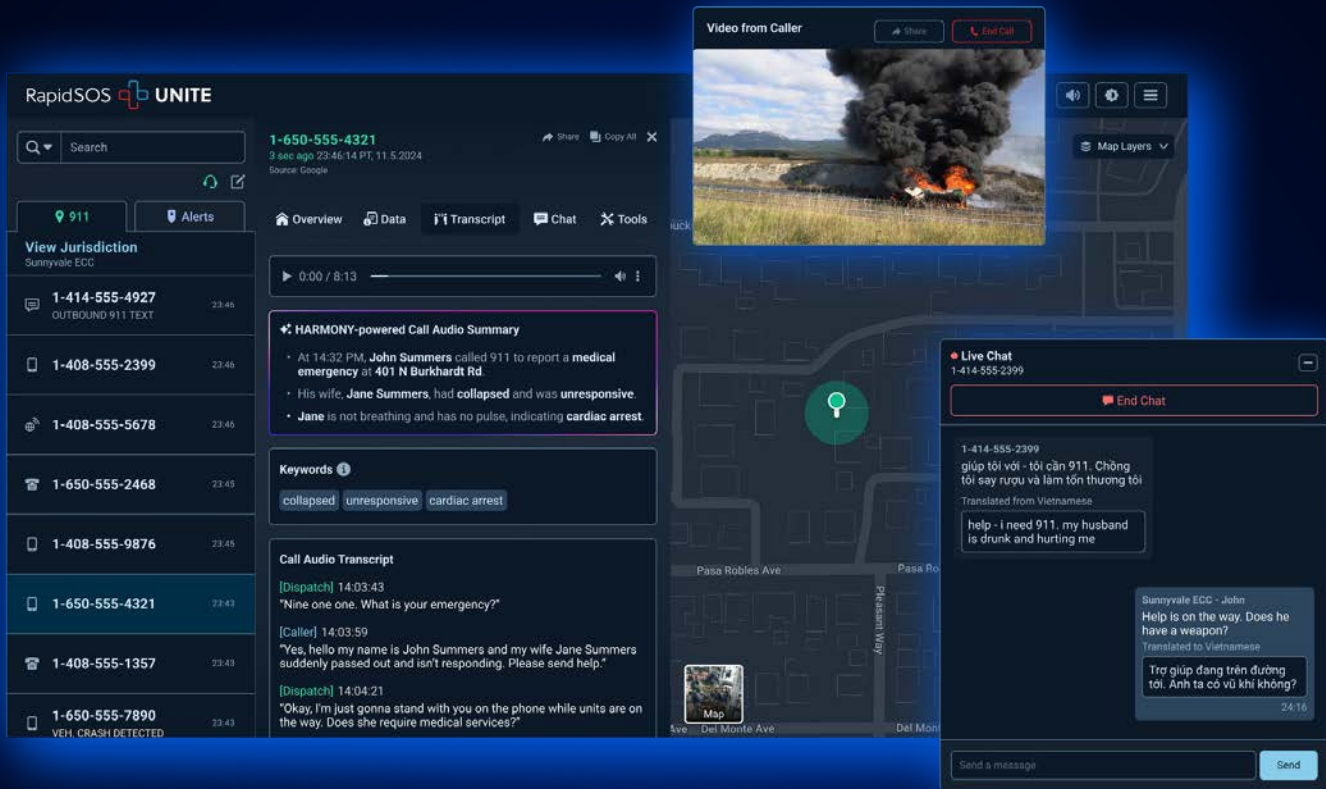


Attachment: RapidSOS quote (12987 : Authorize Purchase Contract - RapidSOS Expansion)



For more information and resources, contact RapidSOS today.

Website: www.rapidsos.com | Email: psgsales@rapidsos.com



RapidSOS

UNITE

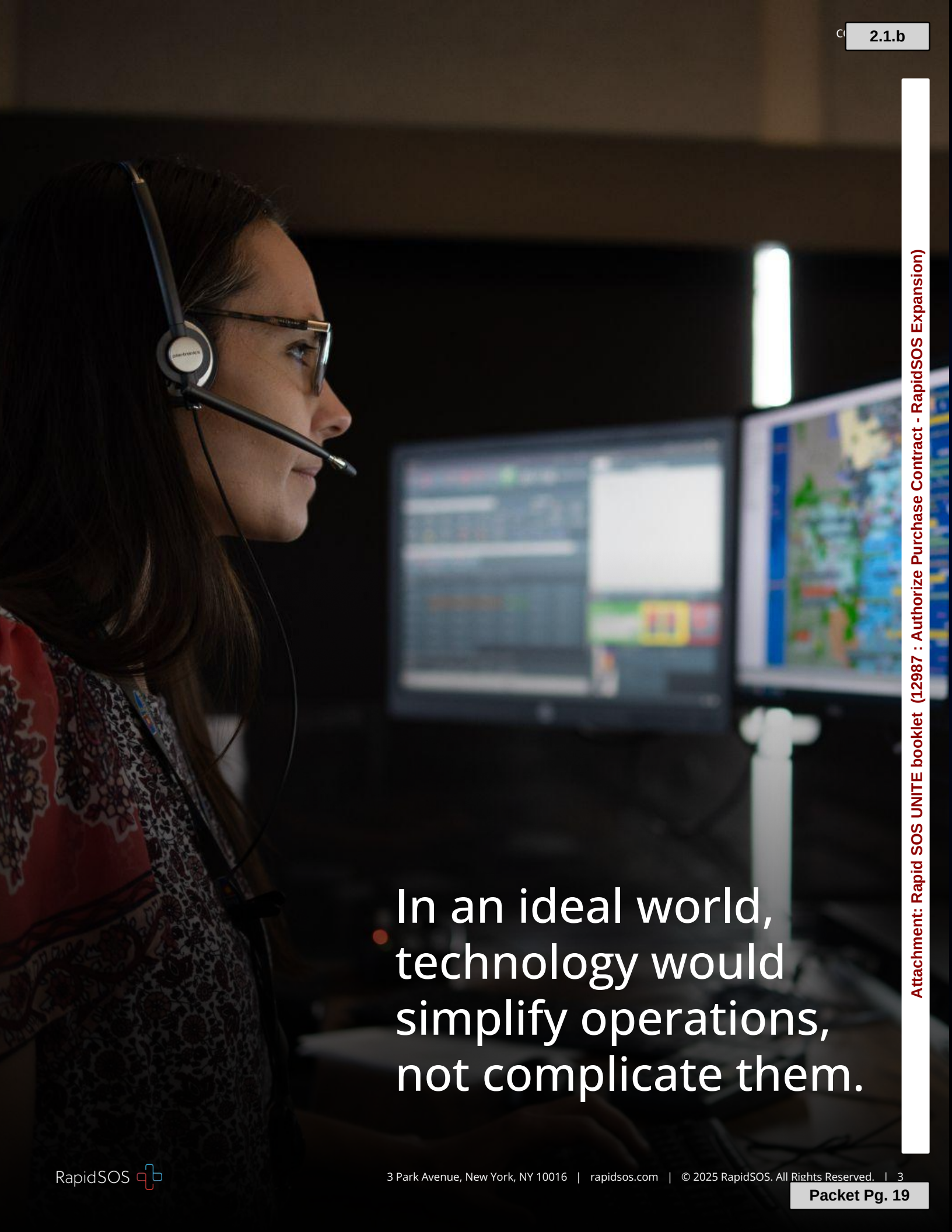
Product Overview



Emergency communications are at a crossroads.

Traditional 911 systems, historically reliant on voice calls, now operate in a rapidly shifting landscape where data plays a critical role.

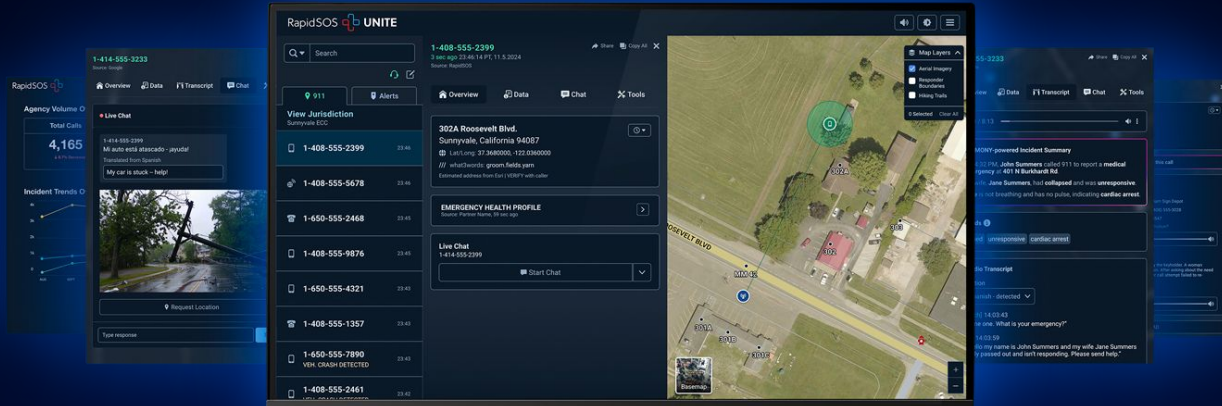
Today, emergency information comes not just from calls, but from connected devices, sensors, video feeds, and more. However, this data often flows into fragmented systems, forcing telecommunicators to manually consolidate information or, even worse, miss critical insights due to time constraints.



In an ideal world,
technology would
simplify operations,
not complicate them.

All Your Intelligence, In One View

Consolidate disjointed tools in a single AI-powered, end-to-end ecosystem



RapidSOS UNITE enables telecommunicators to make the right decisions faster in three ways:

UNITE unlocks life-saving data that callers can't provide

UNITE leverages RapidSOS's AI, HARMONY, to connect to health profiles, vehicle telematics, train hazmat, weapons detection, and millions of camera feeds, delivering critical real-time intelligence.

UNITE enables you to manage calls from one view, not ten

HARMONY powers real-time transcription, translation, and text/video tools, enabling UNITE to centralize critical insights and ECC-specific intelligence for emergency calls. HARMONY also lightens the load by automating non-emergency tasks.

UNITE bridges the gaps between agencies and systems

With 3,600+ public safety software integrations, UNITE streamlines data sharing and automates request for service creation via HARMONY or agency-to-agency collaboration.

Unlock life-saving data that callers don't have

Eliminate critical blind spots using real-time data from 540M+ connected devices

The rapid transition from voice to digital has introduced a complex challenge for 911 telecommunicators and first responders: the need to harness thousands of incoming data feeds every day to make split-second, life-saving decisions.

Without seamless access to this data, telecommunicators are blind to critical insights that could transform the speed and accuracy of emergency response.

Guided by Public Safety's input, RapidSOS has integrated an unmatched breadth and depth of connected devices and depth of connected sources, including schools, enterprises, vehicles, and IoT devices, with over half a billion connected sources available in a single, actionable interface for 911.

Health / emergency profiles	230,000,000
Connected cars	22,000,000
Trains / hazmat	7,000,000
Trucks	500,000
Connected schools	9,600
Building alarms	2,105,000
Health sensors	33,000
Native camera / video	165,000,000



Traditionally, analog voice infrastructure underpinned response, with no scalable means for 911 to access connected data to understand an incident.

HARMONY transforms raw data from connected devices into actionable intelligence for 911.

- **Highlight specific hazmat** aboard a derailed train and which cars it's in
- **Display nearby security cameras**, with one-click access to streaming video
- Relay critical insights such as **speed at time of impact** in a telematics incident



Manage calls from one view, not ten

Stop chasing data and tools—AI delivers the right insights, exactly when you need them

Telecommunicators face immense pressure to make critical decisions while managing complex data challenges — interpreting what a caller is saying, recalling the correct procedures, and even navigating language barriers. All the while, they juggle multiple windows and a rising number of non-emergency calls.

It shouldn't be this way. Technology should support the exceptional skills of 911 professionals, not add to their burden.

Leveraging the AI powers of RapidSOS HARMONY, RapidSOS UNITE simplifies their workflows by harnessing intelligence about the call itself—transcribing audio, analyzing radio traffic, and integrating ECC-specific procedures—and uses it to streamline management of emergency calls and automate non-emergency tasks.

RapidSOS
HARMONY

HARMONY acts as a co-pilot for trained telecommunicators, bringing together intelligence from disconnected systems like authoritative real-time data and ECC-specific procedures.

Leveraging best-in-breed AI functionality, HARMONY uses those insights to surface relevant information, so your team can act quickly and efficiently.

Text any number – without more tabs

Keywording to alert supervisors

Show all 911 calls

911 call transcription and translation

View your GIS data

Seamless live streaming options

Automation for non-emergency tasks

Advanced AI engine for text translation

The screenshot displays the RapidSOS UNITE interface. On the left, a sidebar shows a list of 911 calls with details like '1-414-555-4927' and '1-408-555-2399'. The main area features a map with a location pin, a video stream from a caller showing a fire, and a chat window with a live chat transcript. The interface is designed to provide a unified view of call data and tools.

Broadly share intelligence

Leverage Public Safety's most interoperable ecosystem

Public Safety's shared dedication to serving communities is unwavering, but siloed systems can make cross-jurisdiction coordination difficult.

When systems don't talk to each other, telecommunicators are forced to relay information via phone calls or over the radio.

UNITE ensures agencies can easily share the right data at the right time, including:

- Interoperability with existing systems
- Ability to chat and share CAD events with peer ECCs
- Bidirectional data sharing with a purpose-build field responder application



By leveraging connections like our Digital Alerts API, HARMONY can automate the creation of requests for service – whether coming from HARMONY powered non-emergency automation in your own center or coming from another agency via our Agency Interoperability functionality.

5,867+

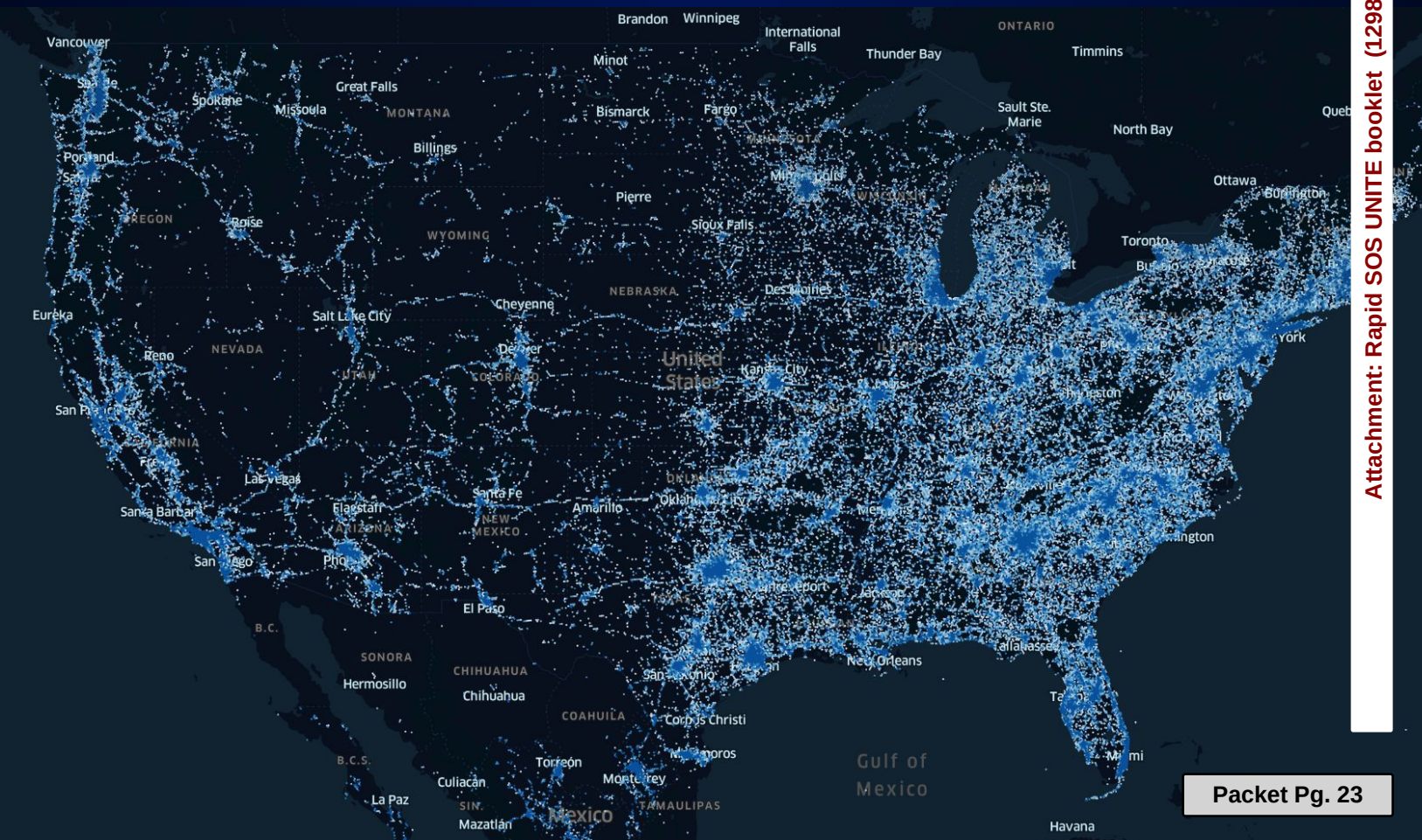
Software Integrations

22,600+

Public Safety Agencies

1M+

Field responders



RapidSOS Intelligent Safety Platform

Ensuring All Devices, Apps & Sensors Can Work in Harmony
with First Responders in an Emergency

540M+ Devices, Apps and Sensors



170M+
Emergencies Annually

RapidSOS 
HARMONY

99%
Population Coverage

RapidSOS AI Platform



22,600+ Public Safety Agencies

Digital Infrastructure & data
with 22,600+ agencies

Foundational ML models
(vector search, Bayesian)

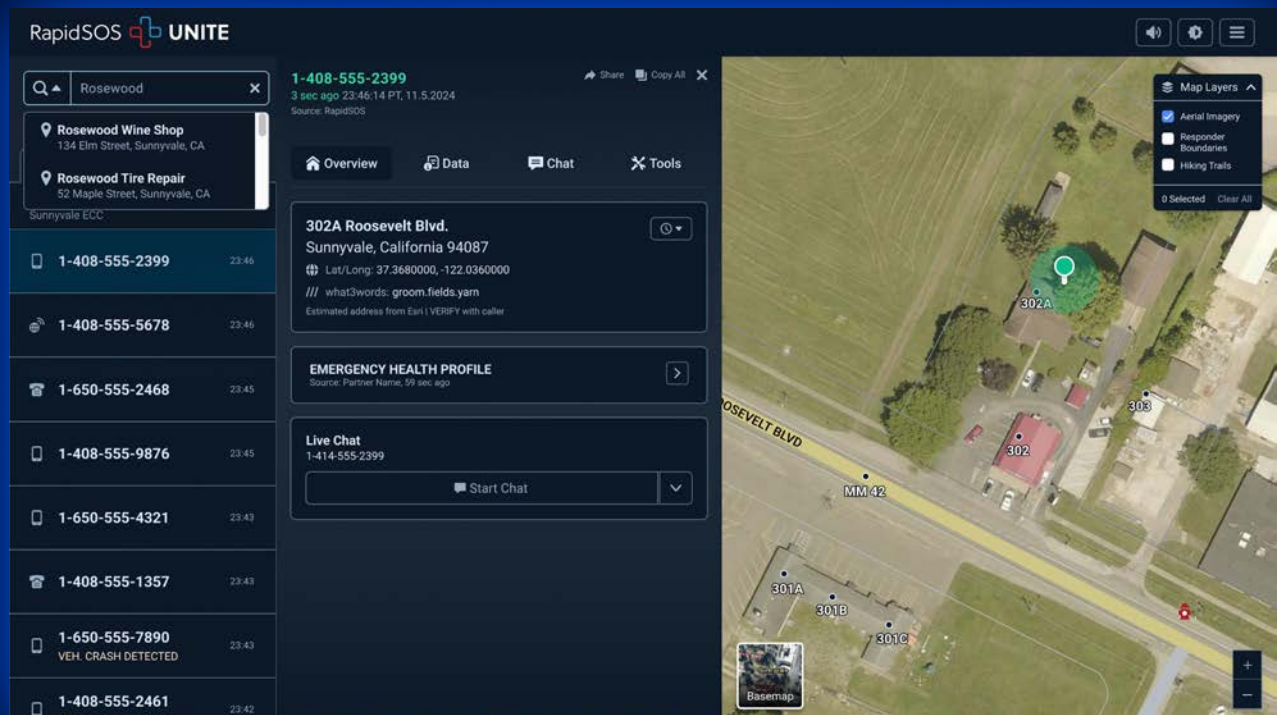
Generative Models
(purpose trained GPT w/RAG)

3.3B+ emergency payloads
in 2023 alone

RapidSOS UNITE OVERVIEW

Consolidate screens with UNITE as your intelligent call handling map

Drive faster, more informed decisions by adding UNITE's GIS module to your agency, so putting the best local and global intelligence in one view



See all calls for consistent call-taking workflows

Plot all calls and automatically open by position, saving your staff a click for each call. Plus, use local GIS to geocode estimated addresses for better results.

Tailor your geospatial view with your GIS

See your roads, address points, mile markers and responder boundaries, alongside aerial imagery, NENA EPRC data, and embedded indoor maps.

Improve resilience during system outages

Maintain operations with redundant source of device-based hybrid locations of mobile calls, as well as highly available GIS hosting included.

RapidSOS UNITE OVERVIEW

Simplify your analytics with AI, not overwhelming menus

Go beyond just call data to uncover trends, monitor performance, and make informed decisions with UNITE's Intelligent Analyst module



Easily see the full picture of agency's workload

Consolidate all data, from calls to alerts and conversations, for a clearer view of workload and agent-level performance.

Plan with geospatial insights and forecasting

Use heatmaps to find patterns, with shareable visuals, and use data to inform plans for responses, saturation, and pre-staging.

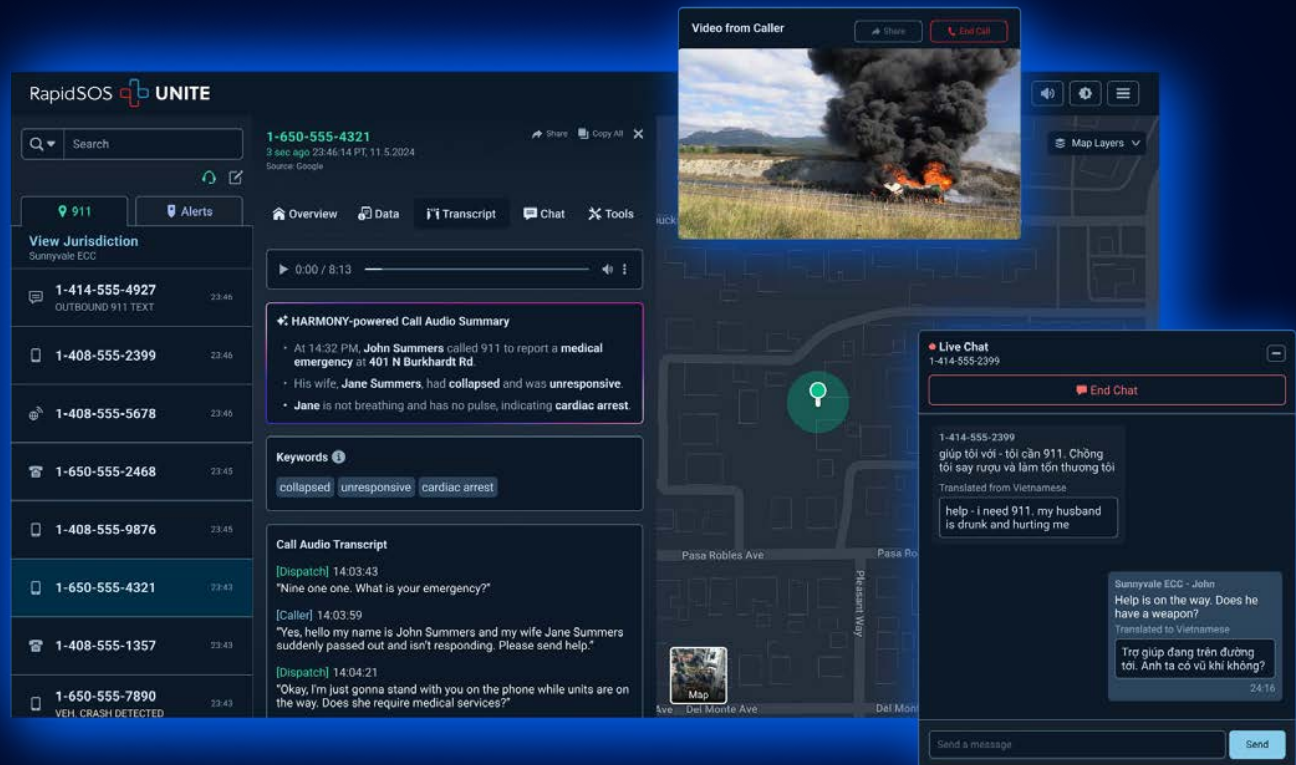
Adapt data insights to your SOPs with HARMONY

Use HARMONY to answer your operational questions, aligning analytics with custom SOPs for tailored, actionable insights.

RapidSOS UNITE OVERVIEW

Streamline tools for voice transcription & translation, live video and text

UNITE's Communicator module saves time and reduces extra tabs by consolidating all your tools, including HARMONY-powered 911 call transcription



Access easy-to-use text and translation tools

Support real-time translation of 175+ languages and transcription of voice/video, aided by ADR data for faster language identification.

Get critical context via multimedia and video

Telecommunicators can request live video and recorded multimedia.

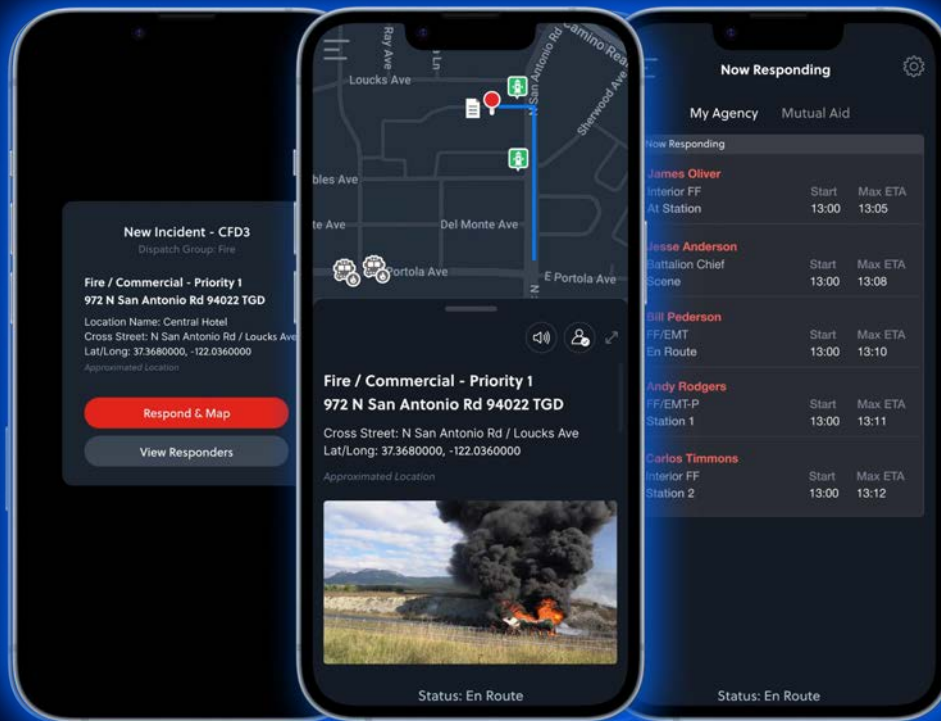
Integrate live 911 call audio for full picture

Transcribe live call audio, with real-time translation, so you can confirm what you heard; save time with AI-powered summarization and keyword alerting.

RapidSOS UNITE OVERVIEW

Extend NG911 data into the field for more informed response

UNITE's Field module delivers bi-directional communication, enabling seamless collaboration already used by 1M responders nationwide



Mobile CAD and audio alerts made easy

Stay informed with mobile CAD alerts, dispatch audio notifications, station alerts, and playback of recorded alert history.

Unified incident data, simplified for the field

Access data from UNITE, CAD, and pre-plans to give responders a complete understanding of every incident.

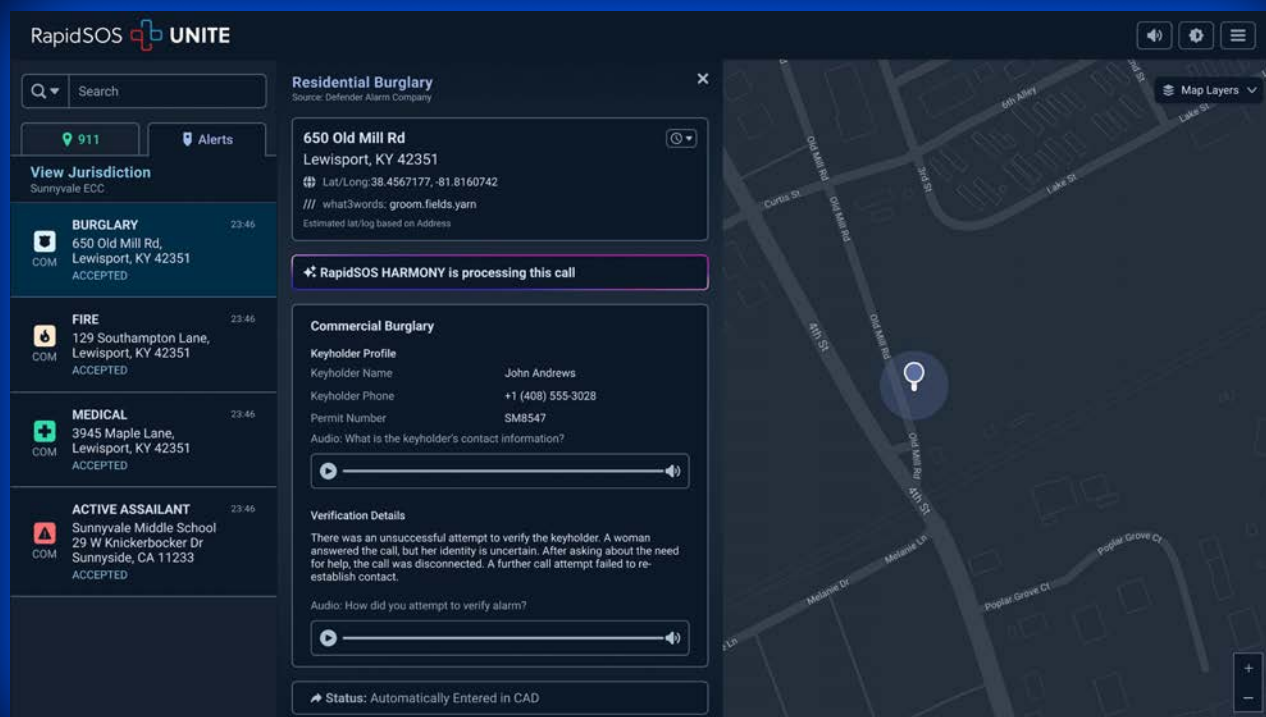
Simplify coordination beyond the radio

Live updates on responder locations, status, and chat tools keep teams connected and aligned during incidents.

RapidSOS UNITE OVERVIEW

Automate non-emergency requests for service and save your staff time

Keep your focus on critical issues, using HARMONY to digitally capture and handle low-priority calls with UNITE's Non-Emergency Automation module



Offload repetitive 10-digit call tasks to AI

RapidSOS HARMONY answers alarm calls, follows ECC-specific questions and procedures, and processes calls in parallel to manage high volumes.

Adapt seamlessly amid strained staffing levels

Receive data as Digital Alerts in UNITE or CAD, validate audio and transcript data on the fly, and handle calls with failsafe tools.

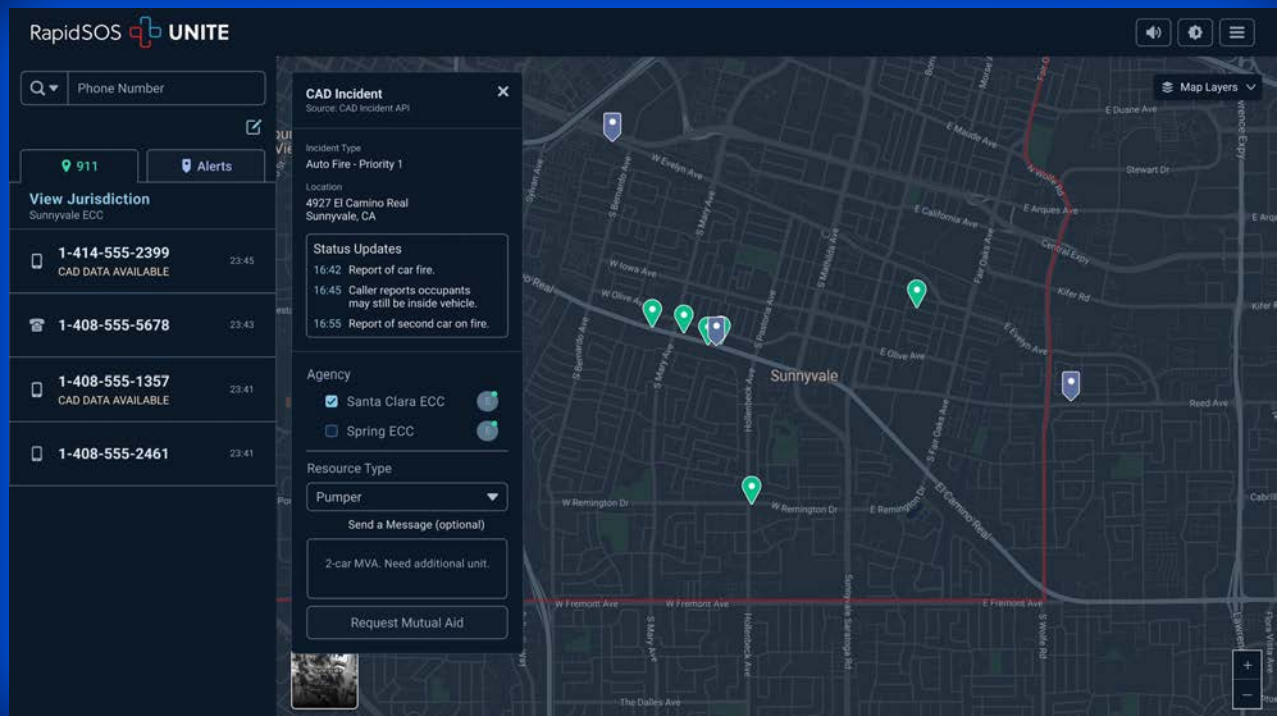
Purpose-built AI from trusted partner

RapidSOS combines AI intelligence with hands-on support for implementation, training, and successful outcomes.

RapidSOS UNITE OVERVIEW

Share incident data between ECCs for easier mutual aid & coordination

Provide a deeper common operating view by enabling ability to view and share CAD data with UNITE's Agency Interoperability module.



Integrate CAD data in your UNITE workflows

Bring CAD incident data into UNITE, easily share it with other agencies, and even automatically create CAD Events in neighboring CADs

Request resources easily and digitally

Use easy-to-select options inside UNITE to distinguish the type of resources that you need, so you can digitally send requests for resources

Simple coordination via two-way chat

Reduce phone calls and radio traffic, while improving coordination speed between agencies

911 Stands Strong Through 5 Statewide Outages

RapidSOS' redundant pathway provided a critical lifeline during legacy 911 infrastructure failures

- During multiple statewide 911 outages and 200+ regional disruptions, RapidSOS infrastructure maintained emergency services when primary systems failed, enabling operators to identify and reconnect with callers.
- As voice calls failed to connect, citizens kept calling - spiking 911 traffic (up to 12,500% in hardest hit regions) as networks were trying to come back online, exacerbating the situation.
- Through their extraordinary commitment and resourcefulness, thousands of Emergency Communication Centers continued providing life-saving services throughout these crises using RapidSOS to maintain service.

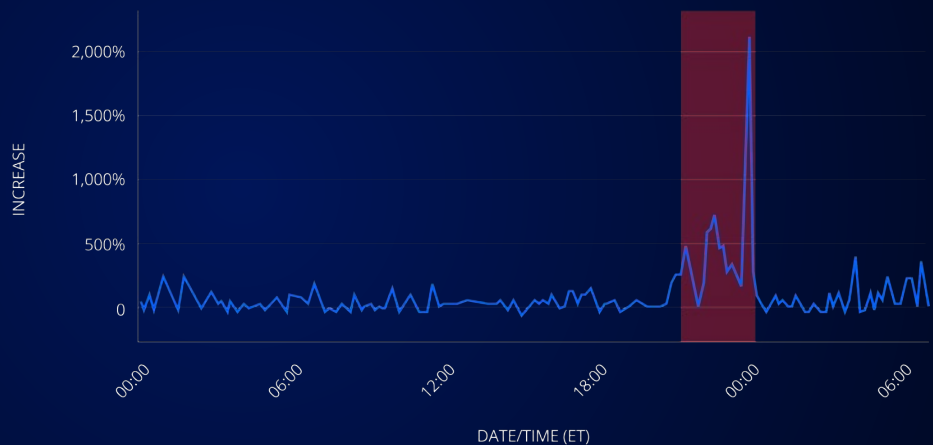
“

Without the help of RapidSOS, the time we were down would have went much worse.

Joshua Moyer
Public Safety Systems
Manager / Senior CAD
Administrator
Warren County
Telecommunications |
Lebanon, Ohio

■ Outage

Call Volume Spike Relative to Baseline During 911 Outage in South Dakota



Call Volume Spike Relative to Baseline During 911 Outage in Connecticut



RapidSOS in the News: Outage Support

Media coverage spotlights how technology can support telecommunicators delivering life-saving services during outages and mass emergencies

The Boston Globe

Massachusetts restores 911 service after statewide outage

The outage was limited to the phone system, she said. **Computers remained up, and so did a program called RapidSOS that logs the phone numbers of people calling 911. That meant that even though the calls weren't going through, the staffers were able to see the attempts and call people back on other phones.**



UPDATE: 911 services restored in Las Vegas valley following outage

LVMPD also said that 911 calls from landlines were not working. Henderson police said text to 911 was still functional and RapidSOS was working during the outage.



'Something that we don't accept': Cut fiber cord leads to another 911 outage in Nebraska

"We were able to confirm that we were seeing calls on an application called rapid S.O.S., which gets location information from callers that call 911," Kramer said.

RapidSOS' support during mass incidents (and other impact stories)

"Complete game-changer- Imagine these 911 operators, often current or former first responders themselves. can now see what you see and walk you through next steps"



CASE STUDY

Ensuring Uninterrupted Emergency Response

Honolulu's 911 Outage - November 2024

Honolulu's 911 Heroes Maintain Critical Services During Major System Outage

When critical 911 systems face outages, RapidSOS UNITE keeps Emergency Communication Centers operational through robust fail-safe systems and seamless data sharing - as proven when Honolulu's dedicated telecommunicators protected over 1 million residents during their November 2024 outage, ensuring continuous emergency response capabilities.

Response metrics

- Nearly 1,000 calls within Honolulu Police Department's jurisdiction
- 800% increase in call volumes
- Zero interruption in emergency response capabilities

Call Volumes: Outage vs. Baseline





CASE STUDY

Ensuring Uninterrupted Emergency Response

Hurricane Milton - November 2024

Florida's 911 Professionals Unite through Hurricane Milton

During Hurricane Milton, Emergency Communication Centers across Florida demonstrated their resilience by using RapidSOS' tactical geofencing solution to seamlessly support each other across jurisdictional boundaries, ensuring continuous emergency response even when primary systems were compromised.

The solution includes Tactical Accounts that are a redundancy mechanism providing essential data availability support to both primary and neighboring ECCs while enabling expanded emergency coverage.

Tactical Accounts: Key Highlights

- Provided **tactical redundancy coverage for 65% of Florida's population** ahead of the hurricane, enabling critical backup emergency response capabilities across multiple potential storm paths.
- Central and Southwest tactical deployments **successfully managed hundreds of emergency responses** in the hardest-hit areas, validating the effectiveness of the strategy.

Strategic coverage

- 5 tactical accounts deployed across Florida regions
- Seamless integration with RapidSOS UNITE
- Cross-jurisdictional support enabling mutual aid

Response metrics

- 27,355 total emergency calls processed
- 541 critical calls handled exclusively by tactical accounts
- 158 successful emergency service engagement actions
- Zero interruption in emergency response capabilities





CASE STUDY

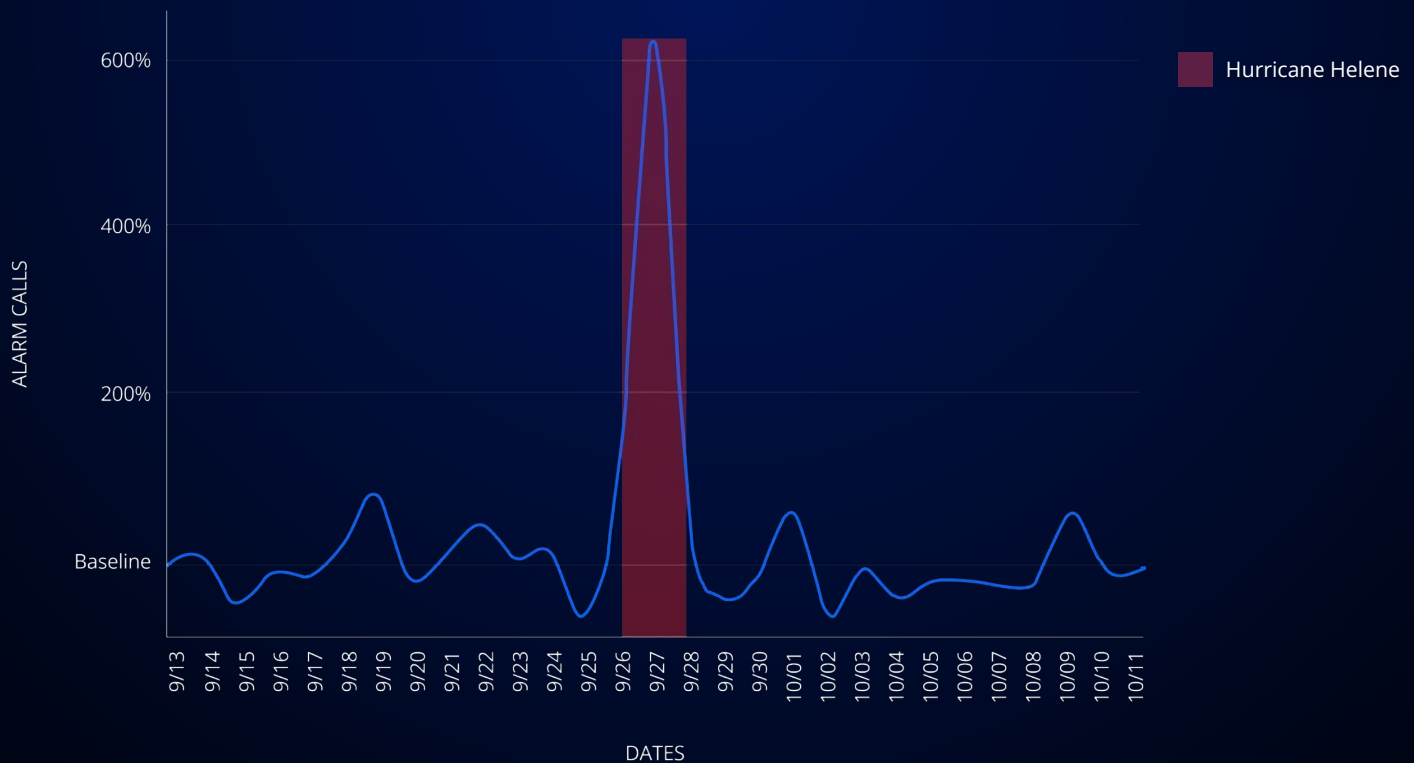
Strengthening Emergency Response During Deadliest Hurricane of 2024

Hurricane Helene - September 2024

911 + RapidSOS Lead Crisis Response Through Historic Hurricane



- During 2024's most devastating hurricane, HARMONY's automated processing of non-emergency calls enabled telecommunicators to focus on life-critical rescues.
- Response Coverage: Telecommunicators maintained critical rescue operations even as emergency calls spiked 600% during the hurricane's peak. HARMONY's automatic processing of routine and non-emergency calls supported their life-saving work as communities faced unprecedented call volumes and life-threatening conditions.
- When legacy infrastructure failed in the hardest-hit areas, telecommunicators maintained emergency services through RapidSOS' redundant connection.



Data from ECC using Alarm Call Automation in South Carolina



IMPACT STORIES

“

A dispatcher received a 911 call hearing a female crying and saying "get away from me." The dispatcher quickly utilized RapidSOS to find the caller's accurate location. As the call progressed, it was clear the caller was trying to report domestic violence. The dispatcher kept checking RapidSOS and noticed that the victim was moving around in a large apartment complex.

The dispatcher was able to pinpoint exactly which apartment the incident began at, and saw that she ended up outside. Thanks to RapidSOS, the victim was found and the suspect was apprehended!

Sunnyvale Department of Public Safety
Sunnyvale, CA



IMPACT STORIES

“

We received a 911 call from a male stating that he was shot. He did not know where he was and was unable to provide any location information. **The phase 2 data delivered to our E911 provider identified an address two houses away from the location RapidSOS provided.**

The call taker created the incident using the ani/ali spill data from the wireless provider but immediately noted in the CAD event **“RapidSOS (actual address)”**. Units were updated and dispatched within 2 minutes and the first unit arrived within 2 minutes. They had a unit on scene in 5 minutes and the victim was transported to the hospital.

Cleveland Police Department
Cleveland, OH



IMPACT STORIES

“

A motorcyclist got into a collision with another vehicle. His smartphone detected the crash and called 911 as well as his emergency contacts. **The telecommunicator received the call and used RapidSOS to confirm the incident details and dispatch field responders.** He had substantial injuries and couldn't communicate at all, so the crash notification was very helpful for identification purposes.

Since his phone also notified his emergency contacts, the motorcyclist's wife called 911 as well, and the telecommunicator was able to get her to the correct hospital almost immediately. His injuries could have turned deadly if not for the quick response of first responders who got the call seconds after the crash.

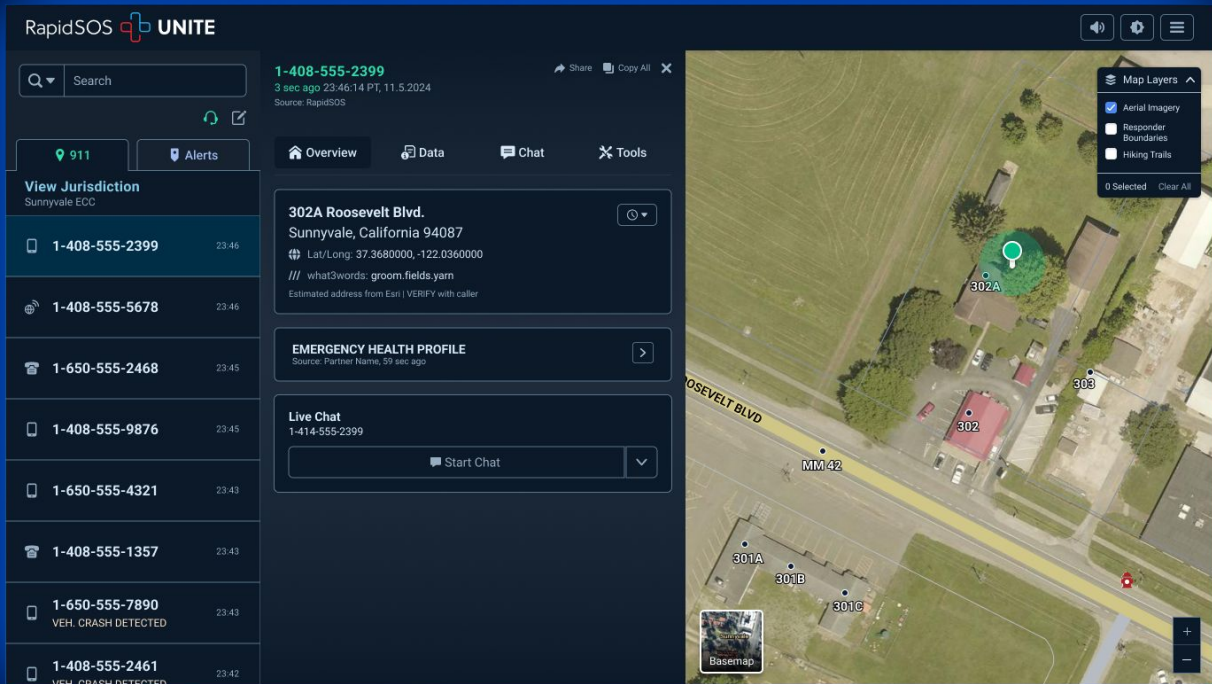
Chandler Police Department
Chandler, Arizona

IMPACT STORIES

“

We took a 911 call today for a child in severe need of emergency medical assistance - the profile information that came through RapidSOS from Medic Alert was incredibly helpful for providing our medical responders some crucial background information about the patient, and get the patient transported to the correct specialty hospital to be treated.

Logan County Sheriff's Office
Logan County, OH



LEARN MORE AT
RapidSOS.com/UNITE/

CONTACT US
 Email: psgsales@rapidsos.com

STAY CONNECTED





Thank You!

Scott Roman

From: Chris Halliday <challiday@rapidsos.com>
Sent: Thursday, April 17, 2025 11:19 AM
To: Scott Roman
Cc: Amber Ayres
Subject: RapidSOS Module Quote / Cortland County (NY)
Attachments: BQ Cortland Co.pdf; UNITE booklet (2).pdf

ATTENTION: This email came from an external source. Do not open attachments or click on links from unknown senders or unexpected emails.

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Good Morning Scott and Amber -

Thank you again for inviting me to your dispatch center and taking the time to meet with me yesterday. I also appreciated being included in your lunch!

As we discussed, I am sending to you a budgetary quote for our **GIS, Intelligent Analyst, Non-Emergency Alarm Call Automation, Communicator and Single Sign On modules**. The quote includes:

- **Four seats** with a **40.6% discount** for a five-year term (**SPECIAL PROMOTIONAL PRICING**)
- **One-Time Set Up Fees = \$8,000**
- **SSO (Single Sign-On)** at a **100% discount** as part of the same term, recognizing your status as a strategic partner.

The total **annual cost** for the modules is **\$31,599.99**. **Total Contract Value: \$165,999.95**
***** Contract can be paid in 5-annual payments or can be paid in its entirety up front.**

There are a couple of important notes to this promotional offer:

- The discounts provided are based on the purchase of **ALL 5 MODULES** and a **5 YEAR AGREEMENT**. Any change in the number of modules or years contracted will result in a change in discount/price
- The promotional pricing is only valid if signed **before June 30, 2025**.

Attached to this email you will find the budgetary quote as well as our Unite Booklet that will provide you with a high level overview of the RapidSOS Unite and Harmony platform. Should you have any questions, please do not hesitate to reach out to me.

I look forward to seeing you again next week at the NY911 Spring Conference! I will chat with you soon.

Attachment: Rapid SOS email 04252025 (12987 : Authorize Purchase Contract - RapidSOS Expansion)

Chris Halliday

Associate Regional Manager

RapidSOS Lieutenant, Firefighter/Paramedic (Ret.), IAFF L-3316
challiday@rapidsos.com | Cell: 315-632-5359

[Schedule A Meeting With Me](#)

[Let's Connect on LinkedIn](#)

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Attachment: Rapid SOS email 04252025 (12987 : Authorize Purchase Contract - RapidSOS Expansion)

ON MOTION OF SANDRA PRICE, COMMITTEE CHAIR**AGENDA ITEM NO. 2****Accept Next Generation 911 Grant Award - Department of Emergency Response & Communications**

WHEREAS, the New York State Department of Homeland Security and Emergency Services (NYS DHSES) has awarded the Cortland County Department of Emergency Response and Communications a Next Generation 911 Grant (NG911) grant for FY2025 in the amount of \$1,266,796, resulting in no new county costs, in support of Next Generation 911 operations; AND

WHEREAS the grant performance period for the Next Generation 911 grant is August 1, 2025 to July 31, 2030; NOW THEREFORE BE IT

RESOLVED, that Cortland County Department of Emergency Response and Communications is hereby directed to expend the grant funds according to the stated grant guidance; AND BE IT FURTHER

RESOLVED, that the 2025 budget is amended as follows:

	Current	Change	Revised
INCREASE REVENUE BUDGET:			
A302043.43306.NG911 DHSES Grant	\$0	\$0	\$1,266,796
INCREASE EXPENDITURE BUDGET:			
A30205.54048.NG911 Dept Specific Equipment	\$0	\$0	\$1,266,796

; AND BE IT FURTHER

RESOLVED, that the County Administrator and/or Chair of the Legislature, upon review and approval by the County Attorney or designee and subject to appropriation of funding, be and hereby is authorized to sign the grant contract with the New York State Department of Homeland Security and Emergency Services at an amount not to exceed \$1,266,796; AND BE IT FURTHER

RESOLVED, the Director of Finance shall carryover all unused grant funds to the subsequent year(s) budget covered by the grant, per the approved grant agreement.

I. Introduction

The NYS Division of Homeland Security and Emergency Services (DHSES) is making \$85 million in State funding available to enhance Next Generation 911 (NG911) for county level primary Public Safety Answering Points (PSAPs) and primary PSAP backup centers to prepare for NG911 implementation through the SFY2025 Next Generation 911 Grant Program (NG911 Grant Program). The county's primary PSAP is defined as a PSAP operated by, or for, the county, and is typically the PSAP that first receives a wireless 911 call. The primary PSAP backup is defined as the PSAP that is designated to be the first alternate for the county primary PSAP in the event of a failure. This grant will support call handling functions within the Public Safety Answering Points and the primary Public Safety Answering Points backup facility (if applicable) to include interfaces, equipment and software applications necessary for agencies to receive and process incidents with the overarching goal of increasing statewide capabilities to accept NG911 calls in accordance with the current NENA i3 standard and any applicable iteration of the standard thereafter.

Call Handling Equipment (CHE) is a key component of an NG911 solution and can be burdensome financially, technologically and operationally when implementing NG911. Older analog technology may not be capable of processing the features available in an NG911 call, thus limiting the information and functionality available to telecommunicators.

As communication technology develops, call handling will need to process not only 911 voice calls, but also non-traditional methods of requesting emergency services, including text, video, automatic crash notifications, etc. This grant will assist agencies in the obstacles that exist today with their CHE, allow the agency to analyze their current CHE and optimize/update their CHE to the requirements that will be required to connect to the Emergency Services IP Network (ESInet) and Next Generation Core Services.

II. Eligibility

Eligibility for this grant program is limited to New York State counties that fall outside of the five (5) boroughs of New York City based on the statutory requirements outlined in the state appropriation language which established these program funds.

III. Allocations

The \$85 million in funding through the SFY2025 Next Generation 911 Grant Program will be distributed noncompetitively among all eligible applicants, providing a base-level of funding totaling \$57 million (\$1,000,000 per county) and incorporating county population (based on current census data) for the remaining \$28 million. The chart below depicts each eligible county and its allocation amount.

County	Award Amount	County	Award Amount
Albany	\$1,639,396	Oneida	\$1,639,396
Allegany	\$1,266,796	Onondaga	\$1,639,396
Broome	\$1,639,396	Ontario	\$1,515,197
Cattaraugus	\$1,515,197	Orange	\$1,639,396
Cayuga	\$1,515,197	Orleans	\$1,266,796
Chautauqua	\$1,515,197	Oswego	\$1,515,197
Chemung	\$1,515,197	Otsego	\$1,266,796
Chenango	\$1,266,796	Putnam	\$1,515,197
Clinton	\$1,515,197	Rensselaer	\$1,639,396
Columbia	\$1,515,197	Rockland	\$1,639,396
Cortland	\$1,266,796	Saratoga	\$1,639,396
Delaware	\$1,266,796	Schenectady	\$1,639,396
Dutchess	\$1,639,396	Schoharie	\$1,266,796
Erie	\$1,937,477	Schuyler	\$1,266,796
Essex	\$1,266,796	Seneca	\$1,266,796
Franklin	\$1,266,796	St. Lawrence	\$1,515,197
Fulton	\$1,266,796	Steuben	\$1,515,197
Genesee	\$1,266,796	Suffolk	\$1,937,477
Greene	\$1,266,796	Sullivan	\$1,515,197
Hamilton	\$1,266,796	Tioga	\$1,266,796
Herkimer	\$1,515,197	Tompkins	\$1,515,197
Jefferson	\$1,515,197	Ulster	\$1,639,396
Lewis	\$1,266,796	Warren	\$1,515,197
Livingston	\$1,515,197	Washington	\$1,515,197
Madison	\$1,515,197	Wayne	\$1,515,197
Monroe	\$1,937,477	Westchester	\$1,937,477
Montgomery	\$1,266,796	Wyoming	\$1,266,796
Nassau	\$1,937,477	Yates	\$1,266,796
Niagara	\$1,639,396		

The final authority to administer this grant program rests with DHSES, including amendments or modifications to these guidelines, award distribution, and/or the amount available for award distribution.

The period of performance for contracts supported by funds will be a total of five (5) years, beginning on **August 1, 2025**, and ending on **July 31, 2030**, with the possibility of an extension based on need. Please note that expenditures submitted for reimbursement must be incurred during this period of performance in order to be paid.

IV. Grant Objectives

DHSES has identified the following objectives for the NG911 Grant Program:

- 1) To provide funding to all eligible county level primary Public Safety Answering Points (PSAPs) and Primary PSAP backup centers to prepare for NG911. The county's primary PSAP is defined as a PSAP operated by, or for, the county, and is typically the PSAP that first receives a wireless 911 call. The primary PSAP backup is defined as the PSAP that is designated to be the first alternate for the county primary PSAP in the event of a failure.
- 2) To develop multijurisdictional PSAP compatibility throughout the state and support statewide interoperable communications for first responders to improve public safety.
- 3) If the applicant county contains additional or local PSAPs and the county provides (or will provide with this grant) a single CHE platform across multiple PSAPs, the county may also utilize this grant for permissible expenses at those additional PSAPs to ensure a single CHE platform.

Standards and Guidelines

Eligible applicants must comply with the following standards and guidelines listed below, as applicable:

- **New York Statewide Communications Interoperability Plan (SCIP)**
The most recent copy of NYS SCIP can be found at:
[Plans, Policies, and Guidelines | Division of Homeland Security and Emergency Services \(ny.gov\)](#)
- **New York State 911 Standards (Wireless PSAP Standards)**
The New York State 911 minimum standards found in Chapter LX of Title 21 of the New York Codes, Rule and Regulations, accessible [via this link](#) or via <https://dos.ny.gov/state-register>.

Additional resources that should be reviewed:

- **FCC Task Force on Optimal PSAP Architecture**
See the Task Force on Optimal PSAP Architecture Report at <https://www.fcc.gov/document/fcc-releases-tfopa-final-report>

ON MOTION OF JOSEPH NAUSEEF, LEGISLATOR**AGENDA ITEM NO. 3****Authorize 2026 - 2029 Cortland County Sheriff and the County Police Association of Cortland (CPAC) Contract**

WHEREAS, the County of Cortland/Cortland County Sheriff and the County Police Association of Cortland (CPAC) negotiating committees have met to negotiate a new contract; AND

WHEREAS, the negotiating committees have agreed on a new contract; AND

WHEREAS, CPAC ratified the contract on April 28, 2025; NOW THEREFORE BE IT

RESOLVED, that the Cortland County Legislature hereby approves the Agreement by and between the County of Cortland/Cortland County Sheriff and the County Police Association of Cortland, for the time period of January 1, 2026 to December 31, 2029.



The 411 On New York's 911 Skim

by Cam Macdonald ☉ March 7, 2025

New York for decades has collected, under various names, a special tax on mobile phones. The tax, which today shows up on customer bills as the “public safety communications surcharge,” devolved from being a fee to pay for 911 services to a general revenue source with 911 services as a near second thought.

Since 2009, almost half the surcharges paid by customers for public safety communications—more than \$1 billion—have been redirected to New York's general fund.

New York's License to Skim

Congress passed the New and Emerging Technologies 911 Improvement Act of 2008 (NET 911 Improvement Act) in 2008, with the aim of improving the technology used for local 911 services.

The law permits states and their political subdivisions to impose and collect “a fee or charge applicable to commercial mobile services or IP-enabled voice services . . . for the support or implementation of 9–1–1 or enhanced 9–1–1 services. But that fee or charge can only be used to support 9–1–1 and enhanced 9–1–1 services, or enhancements of such services” consistent with rules.

The following spring New York added a new section to the state tax law for what became the “Public Safety Communications Surcharge.” Despite the name change, it kept the substance of the older “wireless communications service surcharge” that diverted a

portion of the revenue to the general fund.

Tax Law §186-f mandates that exactly 41.7 percent (or 50 cents) of every \$1.20 surcharge collected for devices on standard wireless service contracts go into the state's general fund. A 90-cent surcharge, also subject to 41.7 percent tax-on-a-tax, applies to prepaid mobile phones. Only the remainder—less a 3 percent administrative fee—make it to a special revenue fund.

The state Budget Division noted, “the purpose of the surcharge is to provide revenue for a variety of public safety purposes that are not specifically designated for the support or implementation of 911 or enhanced 911 services.”

Taxes & gov fees	\$2.89
NY Public Safety Comm Surchg	\$1.20
NY Local Pub Safety Com Surchg	\$1.25
NY State Sales Tax-Telecom	\$0.22
Albany Cnty Sales Tax-Telecom	\$0.22

But the Legislature kept skimming money into the general fund, not the special revenue fund. The fraction left for public safety purposes includes \$25.5 million per year for the state police, up to \$75 million per year to improve interoperability and operability of communications systems among first responders in the state and \$10 million for local 911 call centers.

This is all on top of different surcharges which counties can collect to fund their 911 operations. Under County Law §303 counties may charge up to 35 cents per landline and under Tax Law §186-g counties may charge up to 30 cents per month per wireless device and 30 cents per retail sale of prepaid wireless services (or a higher amount in certain counties with the Legislature's permission).

FCC: New York Flouts Federal Law

The NET 911 Improvement Act requires the Federal Communications Commission to report annually on the collection and distribution of fees or charges and to report on amounts states or their political subdivisions spend for any purpose other than 911 or enhanced 911 services. New York has been delinquent from the start of the FCC reporting.

In 2019, FCC Commissioner Mike O’Rielly wrote to the governors of New York, New Jersey and Rhode Island imploring them to stop their states from diverting 911 surcharges. According to O’Rielly, in 2017 those states “diverted the most money in both total funding diverted and on a percentage basis” and “were responsible for diversions of \$170.9 million, \$94.2 million, and \$11.4 million, respectively, of money received.”

The FCC does not rely on Public Safety Communications Surcharge information that New York self-reports. Rather, the FCC relies on data from the state’s Department of Taxation and Finance.

Over the fifteen years for which there are data, the state has diverted more than \$1.3 billion to its general fund out of \$3.1 billion collected. The remaining \$1.8 billion (less service provider administrative fees) went into the special revenue fund. And out of that amount, only \$10 million per year, or \$150 million, was bound by law for 911 services.

Fiscal Year	Gross Surcharges	Estimated Diverted	Remainder*
2010	\$95,113,582	\$39,662,364	\$55,451,218
2011	\$193,787,489	\$80,809,383	\$112,978,106
2012	\$194,615,796	\$81,154,787	\$113,461,009
2013	\$187,550,204	\$78,208,435	\$109,341,769
2014	\$183,886,311	\$76,680,592	\$107,205,719
2015	\$185,262,082	\$77,254,288	\$108,007,794

2016	\$185,344,986	\$77,288,859	\$108,056,127
2017	\$187,719,055	\$78,278,846	\$109,440,209
2018	\$200,249,254	\$83,503,939	\$116,745,315
2019	\$233,290,722	\$97,282,231	\$136,008,491
2020	\$241,643,008	\$100,765,134	\$140,877,874
2021	\$247,051,701	\$103,020,559	\$144,031,142
2022	\$254,436,278	\$106,099,928	\$148,336,350
2023	\$261,977,940	\$109,244,801	\$152,733,139
2024	\$270,904,182	\$112,967,044	\$157,937,138
Total	\$3,122,832,590	\$1,302,221,190	\$1,820,611,400

* Less service provider administrative fees up to 2 percent 2010 to 2017 and 3 percent 2018 to present.

Commissioner O’Rielly conceded in his letter that the FCC does not have a way to enforce the law other than withholding federal funding for modernizing 911 call centers. New York was not eligible for grants totaling \$115 million under the Middle Class Tax Relief and Job Creation Act of 2012. In 2019, the federal government awarded \$109 million under that law – barely more than the over \$100 million the state skimmed from its surcharge in state fiscal year 2020.

Yet in the last three Congresses legislation introduced would have appropriated funding for Next Generation 911 grants totaling \$12 billion, \$15 billion and \$10 billion, respectively. New York’s fee diversion would make it ineligible for grants to implement Next Generation 911 if this or a future Congress passes such legislation.

Diverting Funds from 911 Upgrades

Next Generation 911 uses Internet Protocol (IP)-based systems that enhance local 911 services. Improvements include text-to-911 and richer communications via photographs and video, pinpoint location-finding, improved routing to the nearest county-level Public Safety Answering Point (PSAP), and enhanced connection robustness in times of high call volumes.

To be sure, New York contends that its label for the fee — Public Safety Communications Surcharge — does not limit its use of the funds to 911 services. New York argues that the FCC's authority extends only to “specifically designated” 911 fees or charges.

Semantics aside, in fiscal year 2024 the state diverted to its general fund almost \$113 million that wireless customers in New York had good reason to believe the state would use for “public safety communications.” And the funds the state spends annually for public safety communications are far less than what it collects from the surcharge.

The State's Current 911 Call Center Spending

In January, Governor Hochul announced \$10 million for 911 call centers (PSAP grants) from the public safety communications surcharge. That amount sounds generous on its face. But in testimony before a joint budget committee in 2023, the New York State 911 Coordinators Association pegged the price of upgrading New York to Next Generation 911 at \$2 billion over ten years.

The 911 Coordinators supported a 2023 budget bill that allocated \$30 million to 911 call center spending—\$10 million for county grants and \$20 million for “the creation and operation of a fiberoptic cable based network for [911 call] centers.” The state budget adopted last year kept the county 911 call center grant spending flat and halved the fiber optic network allocation to \$10 million. This year's proposed budget from the governor provided no change that spending.

Legislation (A5910/S196) carried by Assemblyman Billy Jones (D-Franklin County) and Senator Monica Martinez (D-Suffolk County) would stop the diversion to the General Fund and instead boost the amount available for “grants or reimbursements to counties for the development, consolidation, or operation of public safety communications

systems or networks designed to support statewide interoperable communications for first responders.” The bill does not address increasing 911 call center appropriations or Next Generation 911 investments directly.

For a family of four, the \$24 New York diverts annually from their phone bills doesn't add up to much in terms of making things more affordable. But it's a good example of the many ways New York nickels-and-dimes families—and potentially fails to deliver the promised services in an emergency.

ABOUT THE AUTHOR



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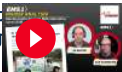
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EMS Management

'All the ambulances are struggling': N.Y. EMS providers strain to fill void after AMR exit

After AMR pulled out of Cayuga County, local EMS crews have managed to keep up—but are battling the same mounting costs, staffing shortages and systemwide strain

April 22, 2025 09:21 AM



Four Town ambulances.

Four Town First Aid Squad/Facebook

Attachment: Cayuga County EMS (12952 : DOERC Monthly Report)

CAYUGA COUNTY, N.Y. — Providers of emergency medical services in Cayuga County had to step up when American Medical Response pulled out of the area at the end of 2023.

AMR, the largest private ambulance company in the U.S., attributed its decision to leave to rising equipment costs, a less qualified post-COVID-19 workforce, and reimbursement rates it called stagnant.

While local EMS providers have been able to respond to all those calls that would have gone to AMR, they're still facing the same problems that prompted the company to leave.

"All the ambulances are struggling," Matt Smokoski, director of Four Town First Aid Squad in Moravia, told The Citizen. "There is a huge problem all over the place."

Cayuga County has seen its own EMS exits as well. Ambulances operated by the Weedsport, Union Springs, Conquest and, most recently, Fleming No. 2 fire departments have all ceased operations over the last decade and a half. According to a 2024 report from the New York State Comptroller's Office, between 2019 and 2022 the state's active number of EMS providers declined by 17.5%.

When it comes to those closings, Cayuga County Director of Emergency Services Riley Shurtleff told The Citizen that equipment costs, low pay and a less interested workforce all have a seat at the table.

"It costs \$3,500 a semester for two semesters and what's basically a college class to become a paramedic," said Shurtleff, noting the basic emergency medical technician training cost can be high as well.

Those costs are usually covered up-front by the department, provider or trainee until they can get reimbursed by state. But there are also other costs providers have to keep in mind, Shurtleff said.

"A new ambulance costs \$280,000, and EMTs and paramedics are getting paid at an hourly rate," he said. "When you're trying just to maintain operations, basically, EMS is a losing game."

'There's always going to be a shortfall'

For small volunteer EMS providers like Four Town, the main source of funding outside of community donations is insurance claims.

That's mostly Medicaid — but it only pays for about 40% of ambulance rides. Earlier this year, the United New York Ambulance Network sent a letter urging providers to tell their local assembly members and senators to push for increased Medicaid reimbursements. According to a news release from the network, Medicaid pays less in New York than in all surrounding states.

Smokoski said one solution being floated to mitigate that shortfall is a New York State Senate bill making municipal ambulance services essential. But the bill has been in legislative limbo since 2021.

Jackie Dickinson , executive director of Southern Cayuga Instant Aid, believes that the resulting municipal funds for EMS could help ensure paramedics and technicians are compensated better.

"New York state needs to make EMS an essential service," Dickinson told The Citizen. "So we can pay providers a living wage."



Shurtleff agrees, but worries that the legislation would not guarantee additional funding unless it was explicitly written into the law.

"There still has to be financial support," he said.

"If you tell a town tomorrow to raise an ambulance that's only ever had volunteers, there needs to be financial support for this to happen. But where is it gonna come from?"

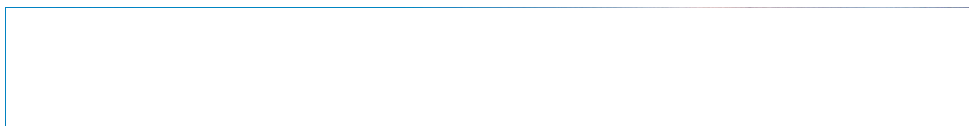
As of 2022, Cayuga County put \$0.15 per resident toward ambulance services, according to the state comptroller's office.

Of the 15 counties with that data available, Cayuga edges out just Orleans . The median amount paid per person by those counties is \$1.41, and the average is \$11.88.

'We're so fragmented'

Kezia Sullivan, director of operations for Auburn City Ambulance, believes the state legislation could be helpful to EMS providers. But for now, she'd like to see better collaboration across Cayuga County.

"We're so fragmented, it's our biggest weakness. There are so many agencies, so many small ambulance services, and many different kinds of ambulance services," Sullivan told The Citizen.



"Neither of those things are necessarily bad, but there is a lot of room to collaborate."

That fragmentation has led to confusion about which ambulances can respond to an emergency. Sullivan said 911 dispatchers often send more than one, typically the first- and second-closest, because they're not sure if both are staffed and need to ensure someone responds. But a town can be left vulnerable when its ambulance has to cover an emergency in the town next door.

Additionally, the only provider being compensated for responding is the one that transports the patient, if one is transported at all.

"The real cost of running an ambulance company is readiness," said Sullivan, noting that EMS providers do not generate revenue when on standby.

They believe this system would help service people better and make sure limited resources are going to the most urgent situations, like cardiac arrests and traumatic injuries.

The system would reserve advance life support ambulances for those situations, leaving the county's other type of ambulance, basic life support, for the rest.

Providers of emergency medical services in Cayuga County aren't entirely sure how those services will look beginning in 2024.

'It isn't getting easier'

Even as Cayuga County EMS providers face these problems, call volume continues to increase, Shurtleff said. But the cause is hard to pinpoint.

"At no point in time has there been a location that was not being covered by an ambulance," he said.

"But I do think we have a rise in call volume because of an aging population, as well as a national trend of non-emergency calls because wait times are so long at primary care providers or urgent cares."

Matt Kidd, a volunteer for Fleming Fire Department No. 1's ambulance, said the amount of time EMS staff spend with patients at hospitals is increasing because they are also understaffed.

He believes that time commitment, along with costs, may be turning some people off from becoming or remaining involved with EMS.

"The turnaround time for a call has definitely increased. With not only the hospital but the regulations from the Department of Health and you got to do your paperwork and restock the ambulance and clean it," Kidd said. "As a volunteer, you know, I'm coming from home, I'm leaving my family to come do the call. A lot of us don't mind doing it, but that's tough on us as well."

Even as more problems emerge for EMS providers across Cayuga County — from increasing calls and costs to decreasing reimbursement — Shurtleff believes those providers will continue to push forward.

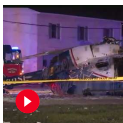
"This is not a simple answer, this is not a one-size-fits-all," he said. "I can tell you that 911 calls will not go unanswered, but it isn't getting easier."

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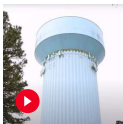
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Ill. medevac crew injured when helicopter crashes, burns during training

April 25, 2025 10:56 AM



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April 24, 2025 08:33 AM



Advanced Life Support

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April 24, 2025 11:11 AM · Bill Carey

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Attachment: Cayuga County EMS (12952 : DOERC Monthly Report)

May 2025

911

- EMS response concerns
- Microwave upgrade – awaiting project timeline
- Emergency Fire Dispatching
 - Contract in County Attorney' office
- Staffing issues
 - Currently at full staff

Emergency Management

- New RAVE alerting system – up and running; much work still to be done
- Spring firefighter training series is getting ready to start at Regional Training Center

Fire Service

- Search team issues raised at County Chiefs meeting
- Using NYS State Office of Fire Prevention & Control for Fire investigations
- Still supporting repairs to radios under grant funding

22 West Court

- Awaiting on County IT to move 911 related servers from COB

Grants

- PSAP. \$194,635
- 911 Formula. \$786,336
- Homeland Security. Awarded \$54,000 approximately
- Emergency Management, awarded \$22,000 approximately

05/01/25
10:32

DEPARTMENT OF EMERGENCY RESPONSE AND COMMUNICATION
Total CAD Calls Received, by Nature of Call

4402
Page: 1

Nature of Call	Total Calls Received	% of Total
-----	-----	-----
911 HANG UP	90	1.17
911 NOT DISPATCHED	130	1.69
911 OPEN LINE	58	0.75
ABDOMINAL PAIN	10	0.13
ABDOMINAL PAIN II	6	0.08
ADMINISTRATIVE	205	2.67
POLICE ALARM	45	0.59
ALCOHOL OFFENSE	5	0.07
ALLERGIC REACTION	1	0.01
ALLERGIC REACTION II	1	0.01
ANIMAL PROBLEM	93	1.21
ANIMAL BITE II	1	0.01
ARREST III	1	0.01
ARREST VI	3	0.04
ARREST X	2	0.03
ASSAULT	5	0.07
ASSIST	264	3.44
ATTEMPT TO LOCATE	26	0.34
FIRE ALARM	50	0.65
BACK PAIN II	5	0.07
BAR CHECK	12	0.16
BOMB THREAT	1	0.01
TROUBLE BREATHING	30	0.39
TROUBLE BREATHING II	21	0.27
TROUBLE BREATHING III	3	0.04
GRASS/BRUSH FIRE	2	0.03
BURGLARY	17	0.22
CARBON MONOXIDE	3	0.04
CHEST PAIN	41	0.53
CHEST PAIN II	3	0.04
CHIMNEY FIRE	2	0.03
CITY CODE VIOLATION	9	0.12
CIVIL ONLY	154	2.00
CRIMINAL MISCHIEF	9	0.12
SPECIAL DETAIL	64	0.83
DIABETIC PROBLEM	6	0.08
DIABETIC PROBLEM II	1	0.01
DISORDERLY CONDUCT	63	0.82
DISTURBANCE	99	1.29
DOMESTIC	79	1.03
DRUG INVESTIGATION	20	0.26
DSS ASSIST/HOME VISIT	17	0.22
DSS NOTIFICATION	66	0.86
ILLEGAL DUMPING	6	0.08
EMOTIONALLY DISTURBED PERSON	42	0.55
EMS	4	0.05
EQUIPMENT PROBLEM	10	0.13
FALL	5	0.07
FALL II	67	0.87
FIELD INVESTIGATION	96	1.25
OUTSIDE FIRE	11	0.14
FOLLOW UP INVESTIGATION/ACTIO	471	6.13
FOUND PROPERTY	43	0.56
FRAUD	35	0.46
HARASSMENT	94	1.22

Attachment: April 2025 calls by nature (12952 : DOERC Monthly Report)

05/01/25
10:32DEPARTMENT OF EMERGENCY RESPONSE AND COMMUNICATION
Total CAD Calls Received, by Nature of Call4402
Page: 2

Nature of Call -----	Total Calls Received -----	% of Total -----
HAZARDOUS CONDITION	23	0.30
HEADACHE	4	0.05
HEADACHE II	1	0.01
HEART	8	0.10
HEMORRHAGE	4	0.05
HEMORRHAGE II	8	0.10
INFORMATION	5	0.07
INVESTIGATION	105	1.37
JAIL INVESTIGATION	1	0.01
JUVENILE PROBLEM	30	0.39
LARCENY	75	0.98
LIFTING ASSISTANCE	16	0.21
LOST PROPERTY	29	0.38
MISSING PERSON	11	0.14
NOISE COMPLAINT	51	0.66
NOTIFICATION	54	0.70
OVERDOSE/POISONING III	6	0.08
OVERDOSE/POISONING V	1	0.01
OVERDOSE/POISONING VII	1	0.01
OPEN DOOR	5	0.07
COMMUNITY OUTREACH	47	0.61
PARKING COMPLAINT	51	0.66
PROPERTY DAMAGE MVA	121	1.57
PERSONAL INJURY MVA	33	0.43
PERSONAL INJURY MVA IX	1	0.01
PREGNANCY	1	0.01
PROCESSING	7	0.09
PROPERTY CHECK	1930	25.12
REPOSSESSION	4	0.05
RESCUE	2	0.03
SEIZURES	13	0.17
SEIZURES II	3	0.04
SEND	22	0.29
SERVICE CALL	16	0.21
SEX CRIME	11	0.14
SEX OFFENDER	26	0.34
SHOTS FIRED	2	0.03
SICK PERSON	36	0.47
SICK PERSON II	58	0.75
STOLEN VEHICLE	1	0.01
STROKE	13	0.17
STRUCTURE FIRE	17	0.22
SUSPICIOUS	59	0.77
TEST CALL	29	0.38
TRAFFIC PROBLEM	48	0.62
TRANSFER	10	0.13
TRANSPORT	163	2.12
TRAUMATIC	1	0.01
TRAUMATIC II	6	0.08
TREE DOWN	16	0.21
TRESPASSING	75	0.98
TRAFFIC STOP	1478	19.24
UNCONSCIOUS/FAINTING	14	0.18
UNCONSCIOUS/FAINTING II	1	0.01
UNKNOWN PROBLEM	12	0.16

Attachment: April 2025 calls by nature (12952 : DOERC Monthly Report)

05/01/25
10:32

DEPARTMENT OF EMERGENCY RESPONSE AND COMMUNICATION
Total CAD Calls Received, by Nature of Call

4402
Page: 3

Nature of Call	Total Calls Received	% of Total
VEHICLE COMPLAINT	122	1.59
VEHICLE FIRE	1	0.01
WARRANT ARREST	32	0.42
PERSON WITH A WEAPON	5	0.07
WELFARE CHECK	139	1.81
WIRES DOWN	12	0.16

Total Calls:	7683	

Report Includes:

All dates between `00:00:00 04/01/25` and `23:59:59 04/30/25`

All nature of incidents

All cities

All types

All priorities

All agencies

All zones

*** End of Report /tmp/rptr5jLcv-rpcdtccr.r1_1 ***

Attachment: April 2025 calls by nature (12952 : DOERC Monthly Report)

05/01/25
10:31

DEPARTMENT OF EMERGENCY RESPONSE AND COMMUNICATION
CAD Calls by Day and Time

4402
Page: 1

Hour	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday	Total
00:00-00:59	59	55	46	45	38	56	58	357
01:00-01:59	35	60	37	44	46	57	59	338
02:00-02:59	29	50	50	36	36	49	37	287
03:00-03:59	36	40	49	24	43	33	38	263
04:00-04:59	27	38	55	22	37	29	39	247
05:00-05:59	27	28	24	31	24	29	29	192
06:00-06:59	17	20	19	13	27	20	15	131
07:00-07:59	26	23	39	21	16	17	12	154
08:00-08:59	40	27	49	48	51	20	29	264
09:00-09:59	55	56	43	52	59	35	39	339
10:00-10:59	58	65	50	48	54	35	38	348
11:00-11:59	54	64	74	56	44	44	44	380
12:00-12:59	50	59	55	42	48	42	36	332
13:00-13:59	53	73	49	52	65	40	30	362
14:00-14:59	45	63	61	68	64	59	35	395
15:00-15:59	56	53	55	54	57	37	35	347
16:00-16:59	41	75	72	56	60	63	59	426
17:00-17:59	53	54	64	52	85	52	53	413
18:00-18:59	53	44	65	65	65	46	45	383
19:00-19:59	56	72	68	56	52	42	48	394
20:00-20:59	47	54	57	49	60	57	36	360
21:00-21:59	56	44	41	38	56	57	47	339
22:00-22:59	35	69	38	43	46	51	49	331
23:00-23:59	35	31	44	33	60	58	41	302
Total by Day	1043	1217	1204	1048	1193	1028	951	7684

Report Includes:

All reported dates between `00:00:00 04/01/25` and `23:59:59 04/30/25`
 All nature of incidents
 All respond to addresses
 All respond to cities
 All agencies

*** End of Report /tmp/rptYMjVjG-rpcdcdt.r1_1 ***

Attachment: April 2025 calls by time of day (12952 : DOERC Monthly Report)

PROBATION STATISTICS 2025

CRIMINAL COURT

	Jan		Feb		March		April		May		June		July		August		Sept		Oct		Nov		Dec	
Year 20'	24	25	24	25	24	25	24	25	24	25	24	25	24	25	24	25	24	25	24	25	24	25	24	25
On Probation	338	350	334	344	326	344	330	337	329		338		347		345		351		343		34		344	
Reports Completed	19	21	13	24	28	19	22	16	20		34		26		22		15		22		22		18	

FAMILY COURT

	Jan		Feb		March		April		May		June		July		August		Sept		Oct		Nov		Dec	
Year 20'	24	25	24	25	24	25	24	25	24	25	24	25	24	25	24	25	24	25	24	25	24	25	24	25
Adult Probation	23	18	21	17	21	15	21	14	19		20		20		21		20		20		20		18	
Youth Probation	10	17	10	11	11	16	11	15	13		11		10		10		11		14		16		17	
PINS in Diversion	34	28	35	32	33	32	37	31	37		36		30		26		26		27		24		28	
JD in Diversion	12	4	10	2	10	5	4	5	3		7		4		3		3		2		4		4	
Reports Completed	1	0	2	1	3	0	0	0	2		1		0		2		2		1		1		0	

TOTAL ON PROBATION ALL COURTS and receiving Diversion Services:

2024 – Jan. 417, Feb. 410, March 401, April 403, May 398, June 412, July 411, August 405, Sept. 411, Oct. 413, Nov. 409, Dec. 411

2025 – Jan. 417, Feb. 406, March 412, April 392

RELEASED TO ATI (Pre-trial):

2024 – Jan. 85, Feb. 84, March 86, April 80, May 95, June 102, July 94, August 101, Sept. 100, Oct. 84, Nov. 83

2025 – Jan. 60, Feb. 60, March 60, April 47

CORTLAND COUNTY ASSIGNED COUNSEL OFFICE

CORTLAND COUNTY OFFICE BUILDING, SUITE B27
60 CENTRAL AVENUE, CORTLAND NY 13045



MICHAEL R. CARDINALE ADMINISTRATOR
STEPHANIE A. OLIVER ADMINISTRATIVE ASSISTANT TO THE ADMINISTRATOR
ALEXANDER MERKEL INFORMATION PROCESSING CLERK
ELLEN WEBB ILS DATA OFFICER

TELEPHONE: 607-428-5459
FACSIMILE: 607-428-5458
E-MAIL: ACP@CORTLANDCOUNTYNY.GOV

Case Type	7	
Incomplete Application	0	
CONFLICTS		
Family Court		98
Criminal Court		
Felonies	23	
Misdemeanors	30	
Violations	10	
Infractions	0	
Appeals	0	
Subtotal		63
Total		161
PD ASSIGNMENTS		
Family Court		24
Criminal Court		
Felonies	21	
Misdemeanors	40	
Violations	3	
Infractions	0	
Appeals	0	
Subtotal		64
Total		88
TOTAL PD CASES ASSIGNED		
Assigned by AC	88	
Assigned by Courts	10	
Total	98	

ILS HURRELL-HARRING GRANT MONEY RECEIVED

Since Inception: \$ 1,121,461.74

ILS RATE INCREASE REIMBURSEMENT MONEY RECEIVED

01/01/2024-03/31/2025: \$ 531,123.96

After Hours	18B	PD
Apr-25	34	8
Mar-25	17	14
Feb-25	18	16
Jan-25	16	4
Dec-24	40	12
Nov-24	18	10
Oct-24	15	15
Sep-24	25	15
Aug-24	22	24
Jul-24	25	18
Jun-24	21	7
May-24	20	19
NOT After Hours	18B	PD
Apr-25	22	21
Mar-25	14	25
Feb-25	13	17
Jan-25	17	23
Dec-24	32	16
Nov-24	14	15
Oct-24	13	18
Sep-24	22	22
Aug-24	19	23
Jul-24	10	20
Jun-24	9	15
May-24	14	20
Apr-24	21	19

Attachment: April (13012 : Assigned Counsel Monthly Report)

CORTLAND COUNTY PUBLIC DEFENDER

Public Defender

Kevin A. Jones

Chief Asst. Public Defender

Anita Ribeiro

Cortland County Office Building

60 Central Avenue

Cortland, New York 13045

(607) 753-5046

Facsimile (607) 753-0781

Service by Fax not accepted

Assistant Public Defenders

Kayla D. Hardesty

BreAnna L. Avery

Jarrod W. Smith

Jennifer L. Rosenberg

LaVonda S. Collins

Thomas J. Keegan, II

James A. Davis

May 1, 2025

Sandy Price, Chair
Judiciary & Public Safety Committee
Cortland County Office Building
Third Floor, 60 Central Avenue
Cortland, NY 13045

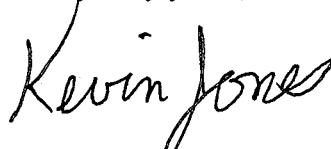
Re: Public Defender Office Update

Dear JPS Chair Price:

1. Compared to last month, new cases assigned to the Public Defender's Office has shown an increase in criminal cases and family court cases remain the same. See enclosed chart.
2. The office is within our budget.
3. Our office continues to pursue and collect grant revenues.
4. Our office is continuing our recruitment efforts to fill our one remaining vacant attorney position.

Please contact me if you have any questions.

Very truly yours,



Kevin A. Jones
Public Defender

enc.

Attachment: JPS April 2025 (13013 : Public Defender Monthly Report)

Chart PD1 - Cases represented by Public Defender's Office (opened)

2025

		Jan.	Feb.	March	April	May	June	July	Aug.	Sep.	Oct.	Nov.	Dec.	Year-to-date
Family Court	2020	39	31	32	18	13	22	25	20	43	24	25	22	314
	2021	36	40	33	27	27	19	38	22	43	35	23	15	358
	2022	17	24	32	29	30	17	28	26	29	21	20	31	304
	2023	37	39	13	33	30	30	17	39	28	3	20	22	311
	2024	11	13	23	31	26	28	21	13	44	29	25	29	293
	2025	15	22	33	32									102
Felonies	2020	13	19	8	4	6	17	22	15	25	21	9	14	173
	2021	9	10	23	13	24	16	12	16	24	14	25	16	202
	2022	14	7	11	22	11	11	20	7	10	12	15	8	148
	2023	10	15	5	14	8	11	14	13	6	8	17	14	135
	2024	11	9	8	13	18	6	9	4	12	5	7	14	116
	2025	15	11	13	21									60
Misdemeanors	2020	34	32	28	8	6	36	44	53	55	60	34	31	421
	2021	32	36	52	65	76	59	44	60	64	42	43	42	615
	2022	60	56	37	63	79	33	61	26	36	36	29	38	554
	2023	33	44	53	35	43	45	41	36	33	43	30	33	469
	2024	36	32	26	47	32	36	36	24	31	23	24	30	377
	2025	52	48	29	40									169
Violations	2020	7	6	6	0	1	5	5	4	7	20	6	5	72
	2021	3	9	12	7	11	7	10	5	14	6	11	7	102
	2022	9	10	3	10	13	8	6	7	1	1	62	5	135
	2023	2	3	7	4	1	3	5	8	8	7	4	8	60
	2024	3	3	6	2	3	3	6	5	6	5	2	4	48
	2025	5	5	1	3									14
Arraignments/Advice Only	2020	8	10	7	4	8	15	22	21	19	22	17	15	168
	2021	17	15	17	16	22	25	20	16	21	19	19	20	227
	2022	24	19	27	25	26	28	31	30	27	33	31	38	339
	2023	25	26	29	26	19	16	9	0	0	0	0		150
	2024	14	10	39	36	27	21	14	49	37	55	24	30	356
	2025	27	24	45	33									129
Supreme Court Integrated Domestic Violence (IDV) or Matrimonial	2020	2	0	0	0	2	3	1	2	4	1	0	0	15
	2021	1	1	4	0	0	0	0	0	1	0	0	1	8
	2022	0	3	0	0	3	0	0	0	0	2	1	0	9
	2023	0	0	0	0	0	0	1	0	0	0	0		1
	2024	0	0	1	0	3	0	6	4	6	1	0	0	21
	2025	3	0	1	4									8
Parole	2020	6	4	8	1	0	1	2	4	1	5	2	2	36
	2021	2	2	4	3	0	0	1	0	2	0	2	0	16
	2022	2	1	0	0	0	0	1	0	0	0	0	0	4
	2023	0	1	1	0	0	0	2	0	0	0	0		4
	2024	0	1	1	0	0	1	1	0	2	0	0	2	8
	2025	0	3	1	0									4
Fugitive	2020	0	1	1	0	0	0	0	0	0	2	0	0	4
	2021	1	0	0	0	1	0	0	0	0	0	2	0	4
	2022	0	0	0	0	0	0	0	1	0	0	0	0	1
	2023	0	0	0	0	0	0	0	0	0	0	0		
	2024	0	0	0	0	0	0	0	1	0	0	0	0	1
	2025	0	0	0	0									0
Appeal & Post-conviction Motion	2020	1	0	0	0	0	0	0	0	0	0	0	0	1
	2021	0	0	0	0	0	0	0	0	0	0	0	0	0
	2022	0	0	0	0	0	0	0	0	0	0	0	0	0
	2023	0	0	0	0	0	0	0	0	0	1	0		
	2024	0	0	0	0	0	0	0	0	0	0	0	0	0
	2025	0	0	0	0									0
Total per month	2020	110	103	90	35	36	99	121	119	154	155	93	89	1204
	2021	101	113	145	131	161	126	125	119	169	116	125	101	1532
	2022	126	120	110	149	162	97	147	97	103	105	158	120	1494
	2023	107	128	108	112	101	105	89	96	75	62	71	77	1130
	2024	75	68	104	129	109	95	93	100	138	118	82	109	1220
	2025	117	113	123	133									486
Total month-to-date	2020	110	213	303	338	374	473	594	713	867	1022	1115	1204	
	2021	101	214	359	490	651	777	902	1021	1190	1306	1431	1532	
	2022	126	246	356	505	667	764	911	1008	1111	1216	1374	1494	
	2023	107	235	343	455	556	661	750	846	921	983	1054	1131	
	2024	75	143	247	376	485	580	673	773	911	1029	1111	1220	
	2025	117	230	353	486									
Average Cases per Month	2020	110	106.5	101	85	75	79	85	89	96	102	101	100	
	2021	101	107	120	123	130	130	129	128	132	131	130	128	
	2022	126	123	119	126	133	127	130	126	123	122	125	125	
	2023	107	118	114	91	111	110	107	106	102	98	96	94	
	2024	75	72	82	75	97	97	96	97	101	103	101	102	
	2025	117	115	118	97									

Cortland County Coroner

2025 Death Report

<u>January</u> Deaths---9 Autopsies----4	<u>February</u> Deaths---6 Autopsies---3	<u>March</u> Deaths--7 Autopsies--1
<u>April</u> Deaths--6 Autopsies--3	<u>May</u> Deaths- Autopsies-	<u>June</u> Deaths- Autopsies-
<u>July</u> Deaths- Autopsies-	<u>August</u> Deaths- Autopsies-	<u>September</u> Deaths- Autopsies-
<u>October</u> Deaths- Autopsies-	<u>November</u> Deaths- Autopsies-	<u>December</u> Deaths- Autopsies-